

# Blackboard Help sheet



Guide on how to...

## Make a video that was available in Helix available in eStream

### UEA Helix Media Server to be discontinued

Videos in most cases will have been transferred automatically to the eStream server, however the video in your Blackboard course may still point to the old Helix server. The Helix Video Server will be turned off during February 2015.

For your video to continue to work your videos will now need to point to the eStream server <https://utv.uea.ac.uk>....

*The old hml.uea.ac.uk/... will no longer work after the Helix Media Server is decommissioned.*

### What should you do

If you have used video before July 2014 in any Blackboard course you will need to make sure that it now points to the correct web address on eStream.

### To do this

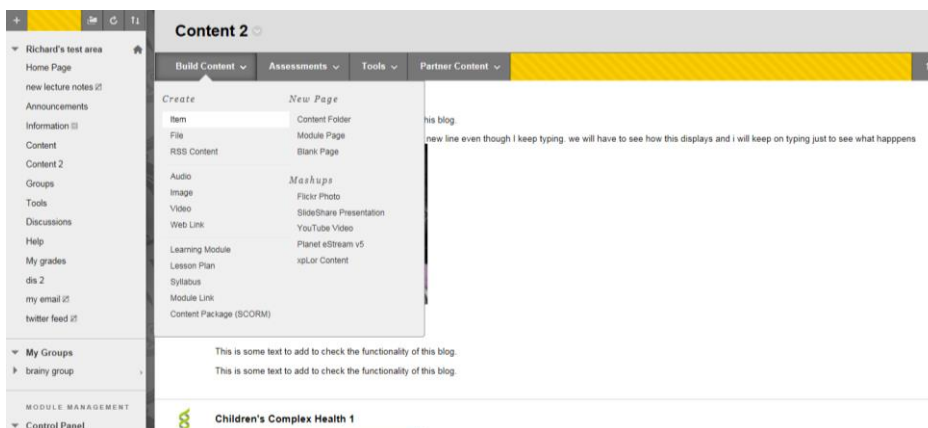
- Locate your video within your Blackboard course.



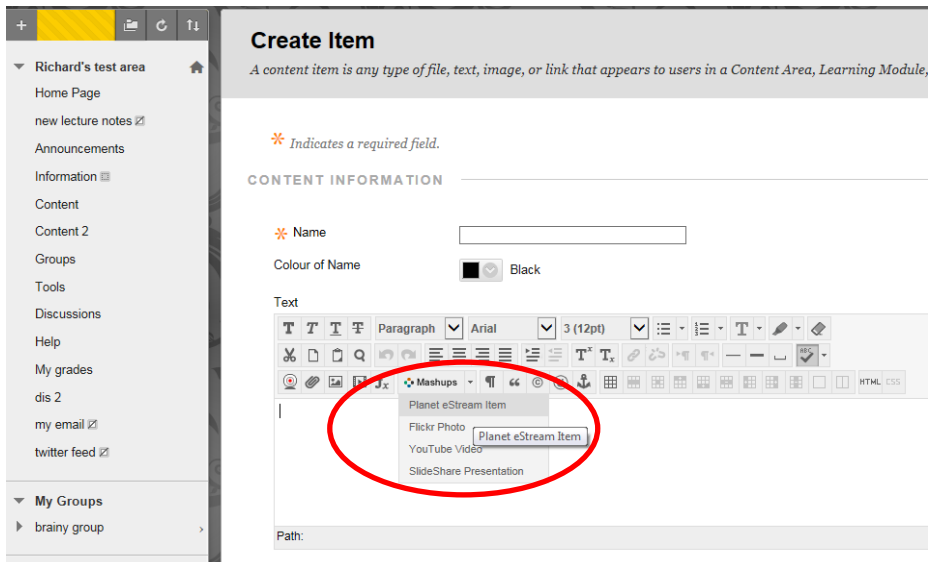
If the video was inserted originally using a mashup tool then the Helix videos will have a small green Helix symbol next to them.

If added as a web link the address will be <https://hml.uea.ac.uk>/....

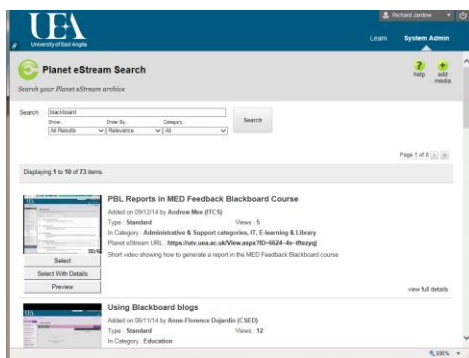
- Copy the title of the video
- Go to Build | Item



- Paste the title into the new item



- Use the Mashup tool to add the video
- Select planet eStream video
- Paste the title into the search box
- Select the video



- Move the video to be positioned next to the original Helix video
- Play the video in your Blackboard course
- If this plays correctly delete the old Helix version of the video

If you require assistance with this process please contact [r.jardine@uea.ac.uk](mailto:r.jardine@uea.ac.uk)