

## **SEC14D11**

### **Brief report on matters raised at the Student Affairs and Student Safety Groups December 2014 to January 2015 (inclusive).**

**Safety and security:** Norfolk Constabulary (NC) continue to report the monthly statistics of recorded crimes and in general the numbers are either down or the same as in the previous year. The exception to this is bike thefts; these are up on previous years. Students are still using chain rather than 'D' locks to secure their bicycles.

PCSO Hau Yee Lam ran a drop-in police surgery in the Library on 18 December. She had many queries from international students about driving in the UK. The group discussed the potential value of developing some clear guidance on key matters, including insurance and road tax, for circulation to international students. This will be taken forward.

The SU has been busy planning and launching the 'Never OK' campaign against sexual harassment. DOS and the SU have produced guidance leaflet for those who have been harassed or assaulted and wish to seek help or advice.

The Senior Resident Tutor (SRT) attended an updated Workshop to Raise Awareness of Prevent (WRAP) event on 19 December. The focus is on safeguarding.

A number of incidents on and around campus recently involving cyclists with pedestrians and motorists have been reported. This topic has been raised at both the Safety Group and at SAG. There has been a recent feature on the portal highlighting cycling safety. Discussions continue as to other measures that may be taken.

The number of students referred to the Disciplinary Officer remains low in comparison to previous years.

#### **Dean of Students' Office**

Demand in DOS continues to increase, giving rise to a regrettable increase in waiting times for appointments. Increasing numbers of complaints have been voiced to reception staff and on social media. In contrast the number of students seeking help from the Students' Union Advice Centre has fallen. Concern was expressed that students who are making complaints and appeals may be unaware of the help available from the SU.

#### **Students' Union**

The annual housing activities are underway and the interest in Home Let is increasing.

#### **Estates and Buildings**

There have been discussions about the availability of services for students during University closure periods and vacations with a number of specific issues arising over the Christmas shutdown period and into the New Year. Students who arrive outside the normal arrival times are particularly adversely affected.

#### **Library**

The library has reported that people smoking outside the Library have been causing nuisance and litter.

#### **Arrivals, Orientation and Induction**

January Arrivals and Orientation went well. Preparations have begun for September with the objective of improving induction for PGR students and those progressing from INTO.

AG February 2015