

[REDACTED]

23 June 2015

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_15-100)

We have now considered your request of 01 June 2015 as clarified on 18 June 2015 for information relating to “...all current/planned IT Services related projects for 2015/2016”. Our response is provided on pages 2-3 of this letter, together with a copy of your original request. We hope this response will meet your requirements.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response to your request for information. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address.

You must appeal our response within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner whose [contact details](#)¹ can be found on their website.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer
Information Policy and Compliance Manager
University of East Anglia

¹ https://ico.org.uk/Global/contact_us

Response to Freedom of Information Act 2000 request (FOI_15-100)

Please could you provide information on:

1. All current/planned IT Services related projects for 2015/2016:
infrastructure,
software,
hardware, (networks, storage, servers, security, PC's, Laptops, Printers, Backup)
EUC projects, Cloud, etc for 2015/2016
2. Whether these projects will be subject to Public Tender or Framework Agreements.
3. What is the Universities IT budget for each of these projects?

The information in all 3 questions above is presented within the below table. Please note that the figures within the 'Budget' column represent total project budget. All amounts are inclusive of VAT save online payment project.

Project Name: Enterprise wide reporting			
Description	Public Tender?	Framework Agreement?	Budget
Continuation of Implementation of new reporting tools, further development of the data warehouse and decommissioning of Discoverer	Yes	No	£165,000.00
Project Name: Identity Management System (SPOT) Replacement			
Description	Public Tender?	Framework Agreement?	Budget
Continuation of procurement and implementation of a replacement Identity Management Solution (replacing SPOT)	Yes	No	£172,000.00
Project Name: ARCP (was part of ABW)			
Description	Public Tender?	Framework Agreement?	Budget
Implementation of Agresso Research Costing & Pricing (ARCP) research grant module within Agresso ABW financial system	No	No	£32,000.00
Project Name: Assessment & Feedback			
Description	Public Tender?	Framework Agreement?	Budget
Introduction of new tools for online marking, assessment and feedback	No	No	£30,000.00
Project Name: PURE Portal			
Description	Public Tender?	Framework Agreement?	Budget
Implementation of a new Research Portal	No	No	£ 32,544.00

Project Name: Online Payment (WPM)			
Description	Public Tender?	Framework Agreement?	Budget
Implementation of a 3rd Party Toolset with a data feed into ABW financial system	No	No	£145,000.00 (ex VAT)
Project Name: Cloud Tools (Office 365)			
Description	Public Tender?	Framework Agreement?	Budget
Continuation of office 365 rollout with implementation of Cloud versions of email and online collaboration tools	No	No	£12,866.00
Project Name: Research Storage ²			
Description	Public Tender?	Framework Agreement?	Budget
Continuation of migration of storage to new Research storage facility	No	No	£0.00
Project Name: ITIL Implementation			
Description	Public Tender?	Framework Agreement?	Budget
Adopt best practice approaches for the management of ISD services using ITIL (IT Infrastructure Library).	Yes	Yes	£144,000.00
Project Name: Library Systems Enhancement ³			
Description	Public Tender?	Framework Agreement?	Budget
Completion of phase 1 and phase 2, including data clean-up and follow on migration of Metalib and SFX services.	No	No	£0.00
Project Name: IT Security Improvements			
Description	Public Tender?	Framework Agreement?	Budget
Improvement of the security capabilities of the University information systems.	Yes	No	£247,686.00
Project Name: Digitisation & Reading List			
Description	Public Tender?	Framework Agreement?	Budget
Implementation of Talis Aspire digitisation and reading lists modules, including revised workflows for checking.	No	No	£35,000.00

² The budget for this project is £0.00 because existing assets are being utilised; there is no external cost

³ See note 3 above.