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05 May 2015

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_15-087)**

Thank you for your request of 04 May 2015, for information relating to the University's IT services.

We note that of the seven questions contained within your request (copied on page 3), six are identical or substantially similar to an earlier request submitted by you on 25 February this year. Our response to that request was sent to you on 11 March and is also included on our FOI Disclosure Log.<sup>1</sup>

Under Section 14(2) of the Freedom of Information Act a public authority is not required to comply with repeat requests from the same individual, unless a 'reasonable interval' has elapsed between those requests. We can confirm that none of the information provided to you two months ago has changed in any way. We would not expect there to be frequent changes in the information requested, and so have concluded that a reasonable interval has not yet passed between your two requests. Therefore, in line with section 17 of the Act, this letter acts as a Refusal Notice with regard to questions one to six of your request.

Our response to your final question is on page 3 of this letter and we hope this will meet your requirements.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

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<sup>1</sup> [https://portal.uea.ac.uk/documents/6207125/8150791/FOI\\_15-045.pdf/](https://portal.uea.ac.uk/documents/6207125/8150791/FOI_15-045.pdf/)

Yours sincerely

Ellen Paterson  
Information Policy and Compliance Manager  
University of East Anglia

**Response to Freedom of Information Act 2000 request (FOI\_15-087)**

1. *ICT Strategy- I require the document that hold future plan and strategy of the organisation's ICT department.*
2. *ICT Departmental Business Plan*
3. *ICT Technical Strategy.*
4. *ICT Structure*
5. *ICT Capital budgets and programmes*

*If you feel that your organisation or the department hold other documents that relate to my request or the document above please send them accordingly.*

*Lead member: Cabinet Member for ICT and Telecommunications come under?  
Please can you provide me with their direct contact details including their Full Name, Actual Job Title, Contact Number and Direct Email Address?*

***[Information withheld pursuant to s.14(2), Freedom of Information Act]***

*Can you please provide me with a direct link to this committee?*

Details about the University's Information Strategy and Services Committee can be found here: <https://portal.uea.ac.uk/committee-office/uea-committees-and-boards/information-strategy-and-services-committee>