20 April 2015

Dear ▮▮▮▮▮▮

Freedom of Information Act 2000 – Information request (ref: FOI_15-074)

We have now considered your request of 06 April 2015 for information relating to the University's IT department.

Our response is on page 2 of this letter, together with a copy of your request, and we hope this will meet your requirements.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website: https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_15-074)

1. Starting in Q2 2015, will you begin outsourcing any services that are under the purview of your IT department? If so, please list the following details:

a. Which services will be outsourced?

b. Who will you be outsourcing these services to?

No IT services will be outsourced in Q2 2015. For services that are already outsourced, see our response to Question 1 in our response to a recent related FOI request: https://portal.uea.ac.uk/documents/6207125/6966942/FOI_14-233.pdf

2. Starting in Q2 2015, are you beginning any projects that are under the purview [confirmed on 15 April as under the purview of the University's IT department] *with a budget of at least 20,000 GBP?*

No.

If so, please list the following details for each such project:

a. Which applications, systems, or services will be updated, upgraded, or introduced as part of any of these projects?

Not applicable.