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[REDACTED]

26 March 2015

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_15-053)

We have now considered your amended request of 05 March 2015 for information relating to videoconferencing systems used by the University.

Our response is on page 2 of this letter, together with a copy of your request, and we hope this will meet your requirements.

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You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_15-053)

1. Please can you identify the number, make, model and location of videoconferencing systems that you have within the university.

(Amendment agreed on 09 March: the University's response should be limited to internally hosted specialist systems that are managed centrally. It should exclude Skype and similar services)

Number	Make	Model	UEA Location
1	Polycom	VSX7000	Faculty of Medicine and Health Sciences
1	Lifesize	Lifesize Room 220	Faculty of Medicine and Health Sciences
1	Polycom	HDX	Faculty of Social Sciences
1	Polycom	Team Mate	Faculty of Social Sciences
1	Polycom	HDX7000	Registry building
1	Tandberg	TTC7-14	Faculty of Science
1	TAALUS /IOCOM	Visimeet	Library building Access Grid

2. Are your videoconferencing systems currently under a maintenance contract and on what date or dates does this expire?

(Amendment agreed on 09 March: this question should be limited as in question 1)

None of the above systems are currently under a maintenance contract.

3. What is your annual spend on new systems and maintenance for existing systems?

(Amendment agreed on 09 March: this question should be limited as in question 1)

£0. No money was spent on new systems or maintaining existing systems within the last complete financial year.

4. Who is your current Videoconferencing supplier for equipment and services?

(Amendment agreed on 09 March: this question should be limited as in question 1)

Snellings.