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[REDACTED]

16 February 2015

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (FOI\_15-018)**

We have now considered your request of 22 January 2015 regarding managed Internet services to the University's student accommodation premises. Our response is provided on pages 2-3 of this letter, together with a copy of your original request. We hope this response will meet your requirements.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response to your request for information. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address.

You must appeal our response within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner whose [contact details](#)<sup>1</sup> can be found on their website.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer  
Information Policy and Compliance Manager  
University of East Anglia

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<sup>1</sup> [https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us)

## Response to Freedom of Information Act 2000 request (FOI\_15-018)

Under the Freedom of Information Act 2000, please can you respond to the following questions;

1. Who is the current provider of managed Internet services to the University's student accommodation premises?

The provision of Internet access to the student residences is undertaken as part of a wider provision of network connectivity by the in-house network services team.

2. Please confirm the contract end date for the existing managed Internet services to your student accommodation premises.

Not applicable – see response to question 1. The University does not have a contract for “managed Internet services” as internet services to student accommodation are provided in-house.

The University external connection is provided by a Joint Information Systems Committee (JISC) subsidised connection which is available to all further and higher education institutions and, thus, is not contracted in the normal way with start and end dates.

3. Please provide bed numbers for the University owned residences (where managed Internet services are provided), listing hall names and addresses where possible.

Please note that the address for all residences, with the exception of Mary Chapman Court is: [Building Name], University of East Anglia, Norwich Research Park, Norwich, Norfolk, NR4 7TJ

For Mary Chapman Court the address is: Mary Chapman Court, Duke Street, Norwich, Norfolk, NR3 3DX

Building	Beds
Britten House	327
Browne House	60
Colman House	404
Constable Terrace	391
Crome Court	232
Kett House	48
Mary Chapman Court	115
Nelson Court	336
Norfolk Terrace A	57
Norfolk Terrace B	68
Norfolk Terrace C	68
Norfolk Terrace D	80
Norfolk Terrace E	80
Norfolk Terrace F	80
Norfolk Terrace total	433
Paston House	288
Suffolk Terrace A	53
Suffolk Terrace B	67
Suffolk Terrace C	56
Suffolk Terrace D	67
Suffolk Terrace total	243

Building	Beds
Suffolk Walk	33
University Village	
Courtyard A	176
Courtyard B	175
Ash	30
Beech	48
Elm	42
Hawthorne	32
Larch	48
Oak	50
Pine	32
Willow	32
Yew	48
University Village total	713
Victory House	167
Village Close	24
Wolfson Close	77

4. *Please confirm if you currently have nominations agreements with private sector accommodation providers.*

We do not have any nomination agreements with private sector accommodation providers.