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[REDACTED]

28 January 2015

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_15-012)

We have now considered your request of 19 January 2015 for information relating to computer and Wi-Fi availability for students.

Our response is on page 2 of this letter, together with a copy of your request, and we hope this will meet your requirements.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_15-012)

1. How many computers does your university have across all of your campuses that students have access to, and how many computers per students do you have including (in a separate figure) how many laptops you may also have for students.

Students have access to 640 computers, equating to approximately 0.05 computers per student¹. We do not provide laptops for students.

2. I wanted to find out what the wifi availability is like at the university, and if it was adequate for the students there, and if it can withstand the capacity of students you have.

We sought clarification of this question in our email to you of 23 January. In line with our duties under section 16(1) of the Act to provide advice and assistance we also suggested several types of recorded information that may be relevant to your request.

We have not received a response to this email and unfortunately we are unable to answer this question without clarification on the exact type of information you require. Section 1(3) of the Act confirms that we are under no further obligation to respond until the clarification we require has been provided, however we would be happy to handle any revised questions as a new request under the Act.

¹ Or, one computer for every 21.75 students. Student population figure obtained from: <https://portal.uea.ac.uk/documents/6207125/7112761/UEA+Student+Facts+and+Figures+2014-15.pdf.pdf/>