



University of East Anglia

Information Services Directorate

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[REDACTED]

05 November 2015

Dear [REDACTED]

### **Freedom of Information Act 2000 – Information request (ref: FOI\_15-211)**

We have now considered your request of 27 October 2015 for information relating to ICT contracts held by UEA. Our response is virtually identical to the response we provided to you on 18 February 2015 for a very similar request.

Our [response to your prior request](#),<sup>1</sup> should you not have retained it, is published within our [Disclosure Log](#)<sup>2</sup> on our website and can be viewed there. There is, however, one amendment to the response we provided in February; the document which provides details of our current IT contracts [has been updated](#)<sup>3</sup> to reflect the situation for 2015/16.

As to the three (3) new questions within this request, namely, questions 10, 11 and 12, the answers to questions 11 (“...*the number of physical servers...*”) and 12 (“...*the number of virtual server servers...*”) are within the document noted in the above paragraph. The response to question 10, (“...*Could you please provide me with the month and year in which most/bulk of servers were purchased*”) is that most such purchasing occurs in the months of August and September and, based on a review of 10 years of data, we purchased the largest number of servers in 2005 and 2010 with 27 apiece in each respective year.

All other aspects of our response to your current request are exactly the same as in our response of February, inclusive of the information we do not possess and the information we have elected to exempt from release under the Act.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after

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<sup>1</sup> [https://portal.uea.ac.uk/documents/6207125/8150791/FOI\\_15-029.pdf/637069b5-58ee-42df-8ca8-798500f4c4d](https://portal.uea.ac.uk/documents/6207125/8150791/FOI_15-029.pdf/637069b5-58ee-42df-8ca8-798500f4c4d)

<sup>2</sup> <https://portal.uea.ac.uk/information-services/strategy-planning-and-compliance/regulations-and-policies/information-regulations-and-policies/freedom-of-information/disclosure-log>

<sup>3</sup> <https://portal.uea.ac.uk/documents/6207125/6884211/itcs-it-contracts-2015-2016.pdf/406afe8d-8977-45f1-8fd4-7acf0ecb7ce9>

that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia