



University of East Anglia

Information Services Directorate

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██████████  
  
22 October 2015

Dear ██████████

**Freedom of Information Act 2000 – Information request (Our ref: FOI\_15-184)**

We have now considered your request of 24 September 2015 for the detailed information relating to software contracts for the following services:

- *Enterprise Content Management*
- *Asset Management Software*
- *Data Management and Reporting Systems (DMRS) Software*
- *Mobile Application Solutions*

As per your request, our response is within the spreadsheet you provided with the request, and attached herewith as Appendix A\_Data file\_FOI\_15-184.xlsx. We hope this will meet your requirements.

However on this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold some of the requested information. Specifically, we have nothing in response to question 12 of your spreadsheet.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this decision. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address.

You must appeal our decision within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner whose [contact details](#)<sup>1</sup> can be found on their website.

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<sup>1</sup> [https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us)

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer  
Information Policy and Compliance Manager  
University of East Anglia