

The Library
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[REDACTED]

14 September 2015

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_15-174)

We have now considered your request of 10 September 2015 for information on the number of times specific pornographic websites were accessed from University network connections in March to August this year.

Pursuant to your rights under section 1(1)(a) of Freedom of Information Act 2000, this letter is to formally advise you that we do not hold the requested information. The University does not hold recorded information about the internet traffic between connections at the University and the websites with these names or IP addresses over the requested periods.

UEA has a system used for network traffic profiling which samples network traffic. The information in its database is not backed up or archived as it is used to monitor live service delivery. The sampled network records provide a measure of traffic volume to web sites, but not the actual number of visits to any particular site. These are held for up to 14 days. Please note this system does not keep a record of all web site accesses, but just a sample.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia