



University of East Anglia

Information Services Directorate

The Library  
University of East Anglia  
Norwich Research Park  
Norwich NR4 7TJ  
United Kingdom

Email: [foi@uea.ac.uk](mailto:foi@uea.ac.uk)  
Tel: +44 (0) 1603 593 523  
Fax: +44 (0) 1603 591 010  
Web: <http://www.uea.ac.uk>

[REDACTED]

04 December 2015

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_15-229)**

We have now considered your request of 08 November 2015 as amended on 19 November for information regarding the number and gender of students accessing University counselling services for concerns relating to depression over the last 10 years. As per your wishes our response is within the attached Excel document entitled 'Appendix A\_Data file\_FOI\_15-229.xlsx, and we hope this will meet your requirements.

We confirm the amendments as agreed on 19 November to your request to accept, for the years preceding 2014/15, overall figures by gender for students accessing counselling services but without a link to the condition cited, and to accept overall figures for sessions<sup>1</sup> (as opposed to the number of individual students) within which depression-related condition was cited as a cause for an exploratory visit or ongoing treatment without reference to gender.

It is not possible, however, to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold a breakdown by gender of individuals accessing the UEA Counselling service for the academic years 2008/09 and 2009/10.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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<sup>1</sup> A 'session' is an individual meeting between a student and a member of UEA Counselling Services staff

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia