

GISP15. Network monitoring

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Quality Assurance:	Information Strategy and Services Committee (ISSC)

Version control

Revision	Date	Revision Description
1.0	8/11/12	Approved by ISSC
1.1	5/10/17	Reviewed and updated
2.0	20/10/17	Approved by ISSC

Policy

Security Control	Monitoring of network traffic to identify security threats and to maintain the highest levels of service for all users.
Objective	To ensure that network traffic is monitored in order to detect activity in breach of this General Information Security Policy and/or the Conditions of Computer Use and to ensure use of the network does not disrupt service to end users.
Policy	<p>15.1. Regular monitoring of use of the University Data Network and the Internet will be undertaken for the purpose of maintenance, fault-finding purposes, prevention of denial of service attacks and enforcement of this Information Security Policy and the Conditions of Computer Use.</p> <p>15.2. The University reserves the right to undertake more detailed monitoring if there are reasonable grounds to believe that a user has committed a criminal offence, is in breach of the Conditions of Computer Use or if there are allegations of misconduct.</p> <p>15.3. Where activity is detected which poses a risk to other users of the network, or which could seriously reduce network performance, the University reserves the right to disconnect offending machines/users from the network until the matter has been investigated.</p> <p>15.4. Where wireless devices not authorised by ITCS cause interference and service degradation to the University wireless network service, the University reserves the right to require the removal of the equipment.</p> <p>15.5. Various activities on the network, including websites visited, may be routinely logged for diagnostic and evidential purposes.</p>
Responsibility	ITCS is responsible for monitoring use of the University network and for reporting any activity in breach of this Policy and/or the Conditions of Computer Use to the appropriate agency within the University.

Incident Management	Incidents detected by network monitoring will be reported to the Strategy, Policy and Compliance team in ITCS who will take appropriate remedial action and/or report to the appropriate agency within the University for further action. Incidents to be reported to the Police will be done so via University Security.
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