

STUDENT EXPERIENCE COMMITTEE

12 FEBRUARY 2014

AGENDA ITEM A4 (DOCUMENT B)

Brief report on matters raised at the Student Affairs and Student Safety Groups from September 2013 to January 2014 (inclusive)

Safety and security

Norfolk Constabulary (NC) reported that there were twelve recorded crimes compared to five in the previous year. This includes six burglaries in the Village and an attempted robbery of the ATM in the Hive, the perpetrators of both have been convicted.

The D-Lock campaign has been very successful, reducing the number of bicycle thefts from 10 in January 2013 to 1 in the same period this year. There has also been an increase in sales of bike lights.

The Disciplinary Officer reported that there have been fewer misdemeanours than usual, but there have been more serious incidents involving the police. There has also been an increase in student-on-student assaults. There were three evictions from Residences in the autumn semester.

Counselling

The University Counselling Service Annual Report 2012 – 2013 was presented to the Student Affairs Group (SAG) in December. Home student clients were up 8.6% on the previous year, with an increase in 1st year undergraduates and a decrease in postgraduate taught clients. The average waiting time increased from 22.1 days in 2011-12 to 24.9 days in 2012-13.

Student Accommodation

The UEA Accommodation Office produced the Student Cookbook in conjunction with DOS and Catering, and this has been very well received. Crome Court (the new residence block) is on target to welcome new students in September 2014.

International students

The ISA Team ran two successful orientation events, and workshops for international students were offered throughout the semester and the Christmas break. The Language Buddies, Conversation Club and UEA Friends schemes have been popular and have had a high subscription rate.

Library

The decline in the number of physical books being borrowed by UG students has been reported, as has the increase in student footfall.

Sportspark

A number of new initiatives that aim to encourage more involvement in sport have been reported.

Multifaith Centre

Since the renaming of the former Chaplaincy Building increased usage has been reported by individuals and faith groups. There is also now regular usage for student social activities.

Careers

The number of appointments has increased, and there will be a review of the website to improve their online resources.