

Report to Learning and Teaching Committee form the ISD Education Board – academic year 13/14

Meetings

ISD Education Board met 3 times – 10th October, 20th January and 20th May.

Business

ISD Education Board has noted the significant improvements that have been achieved both in the NSS and other surveys for ISD. The table below shows the year on year improvement in NSS scores for the related questions:

Learning Resources	2012	Overall 7% increase
	2013	Overall 4% increase
16# The Library resources and services are good enough for my needs	2012	89%
	2013	92%
17# I have been able to access general IT resources when I needed	2012	83%
	2013	88%
18# I have been able to access equipment, facilities and rooms	2012	82%
	2013	86%

A summary of decisions and business is below:

1. We discussed the CUBS bids for ISD and agreed to prioritise a bid to fund for digitisation of learning content, which was successful and funding for lecture capture, which was unsuccessful
2. A new structure has been agreed for student printing, bringing into line photocopying and printing charges. This proposal carried with it a suggestion that students should be offered £10 free printing each (this would cover the entire printing costs of 80% of students). However the request to fund the free printing was unsuccessful and ISD Education Board are concerned about the impact of this on the NSS scores, despite a communications plan aimed at delivering a positive message about the changes to students.
3. We considered emerging data about the use of Blackboard mobile, reflecting generally low take up at the moment but also some good level of use. Alicia McConnell (new Head of Learning Technology) is developing measures to support uptake of the app.
4. We approved of change of streaming server to e-stream to facilitate wider use of audio-video in teaching. As well as streaming internally produced content, the service supports the streaming of freeview content across the VLE in line with our ERA (educational recording authority) licence . This is another priority of the Learning Technology team.

Looking ahead

ISD held a scenario workshop about the future of Higher Education and the university, with the aim of shaping an ISD Strategy that supports the priorities for UEA over the next 5 years. The report is available at <https://intranet.uea.ac.uk/is/strategies/Scenario+planning>

Helena Gillespie – Chair
16th June 2014