

OIA Cases 2008/09

& School	OIA								
	Appeal/Complaint to OIA	Not pursued	Partially upheld by		Upheld by OIA		Not Justified		In Progress
			Yes	No	Yes	No	Yes	No	
FOH									
	0								
HUM									
	0								
SCI									
	0								
SSF									
LAW	1						1		
DEV	1						1		
NBS	2						1		1
Total	4						3		

Compalints/Appeals arising from previous year(s) submitted to OIA and resolved during 2007/08 Academic Year
 2 outstanding cases from 2007/08 - not justified

Comparison of Academic Appeals and Complaints Figures

STAGE ONE APPEALS					
	2004/05	2005/06	2006/07	2007/08	2008/09
Undergraduate	151	181	162	119	143
Postgraduate Taught	18	10	11	26	35
Postgraduate Research	4	9	0	0	4

STAGE TWO APPEALS					
	2004/05	2005/06	2006/07	2007/08	2008/09
Undergraduate	17	23	33	10	21
Postgraduate Taught	0	1	2	7	11
Postgraduate Research	1	2	0	0	2

STAGE ONE COMPLAINTS					
	2004/05	2005/06	2006/07	2007/08	2008/09
Undergraduate	0	8	6	4	6
Postgraduate Taught	2	2	2	3	2
Postgraduate Research	1	1	3	2	2

STAGE TWO COMPLAINTS					
	2004/05	2005/06	2006/07	2007/08	2008/09
Undergraduate	0	1	1	1	3
Postgraduate Taught	1	1	0	1	0
Postgraduate Research	1	1	0	2	1