

ISC11D043

Title: Security breaches and computer misuse annual report 2012
Author: Raymond Scott (ISD)
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Issue

To provide an annual report on the number and type of potential security breaches and complaints about computer misuse investigated by the ISD Information Compliance team.

Recommendation

Recipients are invited:

- To receive the report.

Resource Implications

No change to service is required and therefore there is no impact on resources.

Equality and Diversity

The report has no impact on groups with protected characteristics.

Timing of decisions

No decisions are required.

Further Information

- Raymond Scott (ISD), x3561, r.scott@uea.ac.uk

Background

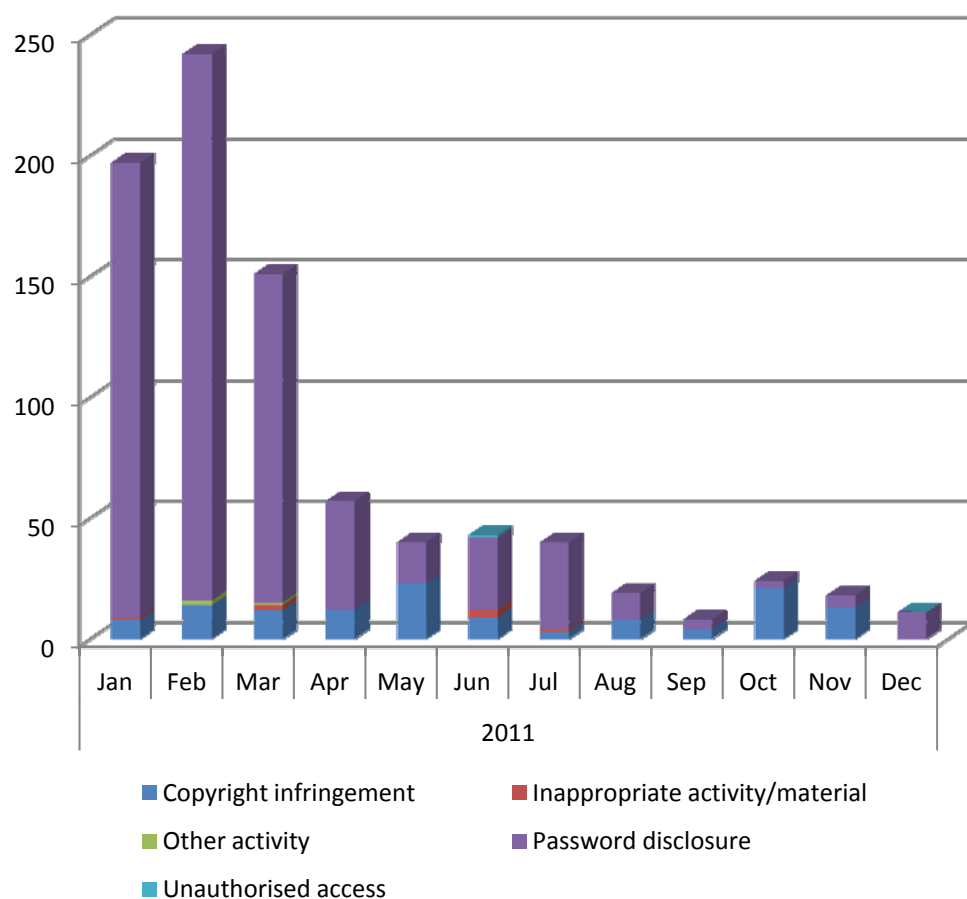
The Information Compliance team in ISD receives, logs and acts on reports of IT security breaches and non-compliance with the conditions of computer use. Incidents can be reported to the IT helpdesk or directly to the team via the shared mailbox misuse@uea.ac.uk.

Discussion

The following table shows incidents broken down by category.

Incidents logged, investigated and actioned	2011	2010	2009
Compromised accounts/password disclosures	712	112	152
of which repeat offenders:	12	5	5
Copyright offences	127	57	18
of which repeat offenders:	8	1	0
Involving police	0	3	5
Inappropriate activity/material ¹	7		
Unauthorised access	1		
Other	3	17	8
Total no. incidents logged and investigated	850	189	183

The graph shows the information broken down by month².



¹ This category was not previously reported, so there is no information held for 2010 and 2009.

² At the end of November 2011, a new DNS/DHCP system was introduced. This system is used to identify users linked to copyright infringement notices. Follow up on notices was temporarily suspended pending the establishment of a new process with the new system. Consequently there are no copyright infringement incidents logged for December.