

ISC11D015

ISD Expenditure 2010/11

The tables below provide a breakdown of the expenditure for ISD during academic year 2010/11 a short commentary on key variances has been included.

ISD proposed vs actual revenue spend 2010/11	Proposed			Actual			Total actual service cost
	Non Pay	Non Pay	Variance	Pay	Pay	Variance	
S1 - Library resource provision	2,614,975	2,667,836	-52,861	812,721	792,666	20,055	3,460,502
S2 - IT infrastructure in teaching spaces	355,357	366,041	-10,684	200,955	175,186	25,769	541,227
S3 - Staff and student enquiry services	58,709	57,292	1,417	865,619	855,830	9,789	913,122
S4 - IT infrastructure, email filestore, etc.	707,495	1,016,689	-309,194	642,512	581,333	61,179	1,598,022
S5 - Networking and telephony	606,386	512,802	93,584	306,689	289,760	16,929	802,562
S6 - Research Computing	164,932	160,223	4,709	123,553	122,686	867	282,909
S7 - Teaching systems	394,305	338,005	56,300	315,516	308,553	6,963	646,558
S8 - Administrative systems	546,223	574,451	-28,228	945,742	895,176	50,566	1,469,627
S9 - AV services	56,078	38,626	17,452	206,433	189,242	17,191	227,868
S10 - Print Group services	252,809	259,566	-6,757	175,031	167,960	7,071	427,526
S11 - Security Policy and Compliance	0	0	0	162,921	162,661	260	162,661
Other operational	292,966	221,816	71,150	333,522	326,554	6,968	548,370
Contingency	192,412	215,828	-23,416	0	0	0	215,828
Security Project A90038	0	91,986	-91,986	0	0	0	91,986
Total	6,242,647	6,521,161	-278,514	5,091,214	4,867,607	223,607	11,333,861

Overall non pay expenditure exceeded planned expenditure by £279K, a significant element of this (£190K) resulted from additional income for IT infrastructure to be hosted within the 2 data centres and this is reflected in the income table below. We also put additional funding into Library resource provision, IT in teaching spaces, IT infrastructure and the first phase of the security project. This was funded from savings in other areas.

The pay budget was significantly under spent, by £224K and this reflects the large number of vacancies that arose in the division, in part as a result of the AIP. Much of these savings were ploughed back into additional overtime costs and contract staff which accounts for the remaining £119K overspend on the IT infrastructure budget.

ISD proposed vs actual internal income 2010/11	Proposed	Actual	Variance	ISD proposed vs actual external income 2010/11	Proposed	Actual	Variance
Other income (ISD 10)	-107,625	-84,145	-23,480	Other Income (ISD.10)			
Aleph income	-7,442	-6,155	-1,287	Fines, photocopying	-302,433	-268,944	-33,489
Partner college income from ACAD	-56,442	-46,410	-10,032	INTO Income (10)	-123,850	-139,240	15,390
Telephony (ISD 11)	-344,355	-295,520	-48,835	Other Income - Aleph (10AL)	-46,745	-46,211	-534
Software Licences (ISD.13)	-20,128	-22,681	2,553	UEA London (10UL)	-171,422	-143,285	-28,137
Infrastructure (ISD.16)	-108,596	-298,647	190,051	Telephones (11)	-21,197	-26,090	4,893
Operating (ISD.20)	-2,489	-8,883	6,394	Software Licences (ISD.13)	0	-169	169
Acquisitions (ISD.48)	-15,372	-58,449	43,077	Infrastructure (16)	-9,359	-30,821	21,462
LaRC (ISD.55)	0	-350	350	NNUH (17/19)	-129,479	-95,163	-34,316
Printgroup	-429,158	-442,830	13,672	Operating Costs (20)	-106	-982	876
				UCS (23)	-16,054	-15,000	-1,054
				Acquisitions (ISD.48)	0	-8,271	8,271
				CD Music Library (80)	-4,554	-2,713	-1,841
				JISC Income (ISD.82 & 84)	0	-31,754	31,754
				Print Group Income (90)	-33,110	-37,042	3,932
Total	-1,091,607	-1,264,070	172,463	Total	-881,681	-845,685	-12,624

Internal income was up by £172K. However, when the internal recharge element for additional IT infrastructure is discounted (this is in/out money) then income is down by £18K. There was a big fall in expected income from telephony recharges, though this also results in lower bills for UEA and so balances out.

External income was also down on expectations with the shortfall in fines and photocopying income and UEA London income having to be made up from contingencies as these do not translate automatically into reduced costs for ISD.

ISD was awarded £32K from JISC to undertake a project to develop mobile Library applications.

ISD proposed vs actual capital spend 2010/11	Proposed			Actual			Actual service cost
	Non Pay	Non Pay	Variance	Pay	Pay	Variance	
S1 - Library resource provision	18,260	0	18,260	32,533	27,356	5,177	27,356
S2 - IT infrastructure in teaching spaces	0	0	0	0	0	0	0
S3 - Staff and student enquiry services	0	0	0	0	0	0	0
S4 - IT infrastructure, email filestore, etc.	455,750	367,126	88,624	0	0	0	367,126
S5 - Networking and telephony	444,896	636,371	-191,475	34,448	34,503	-55	670,874
S6 - Research Computing	104,714	93,338	11,376	0	0	0	93,338
S7 - Teaching systems	0	0	0	0	0	0	0
S8 - Administrative systems	165,193	11,701	153,492	18,577	34,466	-15,889	46,167
S9 - AV services	385,959	0	385,959	0	0	0	0
S10 - Print Group services	15,275	15,000	275	0	0	0	15,000
S11 - Security Policy and Compliance	0		0	0	0	0	0
Other operational (inc contingency)	0		0	0	0	0	0
Security Project A90038	0	210,441	-210,441		0	0	210,441
Total	1,590,047	1,333,977	256,070	85,558	96,325	-10,767	1,430,302

The overspend on the network and telephony capital budget reflects the procurement of replacement network core equipment following the network failure in December 2010. In order to accommodate this capital budgets were reprioritised with planned spend being moved between years.

The AV services capital investment was deferred for a year to allow for the changes in structures to be considered before making investment, much of which is planned for the coming year.