

## OPENSTAGE 15 QUICK REFERENCE USER GUIDE

### Phone introduction

Your new phone works in the same way as your old one in terms of making and receiving calls.

#### **To Answer a Call**

- Lift handset; or
- Press  for hands free function.

#### **To Make a Call**

- Enter number and lift handset; or
- Lift handset, enter number and press ; or
- Enter number and press  (Hands free is automatically activated).

### Additional Features

The new phone has a number of enhancements including a screen to show you who is calling, a speakerphone, voicemail (see <http://www.uea.ac.uk/is/voicemail> for setup details) and various user settings.

- The  (speaker button) activates the speaker phone and the - and + buttons either side of it adjust the volume for speaker or handset.
- The  (menu button) is the button that allows you to configure various options on your phone. Different menu items are viewed using the  (arrow) keys and  is used to select the option shown.
- Some quick menu items are available without pressing the menu button. These are viewed by pressing the  keys and pressing  to select.
- To escape from the menu system press  until you see 'Back?' and press . When 'Settings:' is shown, press the  key to return to the normal screen.

Some of the commonly used features are summarised below:

#### **Transfer a Call**

Whilst active on a call the display shows 'Consult?' To transfer a call:

1. Press 
2. Enter 2nd party's number
3. Press 
4. To transfer without consultation, hang up at this point. Alternatively, announce the call to the 2nd party then replace handset

#### **Cancel a Consultation Call**

If the 2nd party's number is busy, has no reply or they do not wish to accept the call, check that 'Disconnect and Return' is shown and press  to reconnect to 1st Party

#### **Toggle between calls**

1. Set up a second call in the same way as to transfer a call but do not hang up.
2. Check that 'Alternate' is shown and press . Use repeatedly to toggle between the two parties

#### **Hold a Call**

1. Whilst on a call press the  until 'Hold' is shown and press 
2. To return to the held call check that 'Reconnect' is shown and press 

#### **Calling back Missed Calls**

Missed calls received whilst you were absent are indicated by  shown on the display. The  function key also lights up.

To see the missed calls:

1. Press 
2. Press  until '+CallLog' is shown.
3. Press  and 'Missed?' is displayed.
4. Press  to show most recent missed call. It will display the name first if available.
5. Press  again to show the number if necessary.
6. Pressing  repeatedly will scroll through all missed calls.

To call back a number from the missed call list:

1. Press  when the number you want to call is shown and 'Dial?' appears on the screen.
2. Press  again to dial the number.

To delete all missed calls:

1. Press  until 'Options?' is shown
2. Press 
3. Press  until 'Delete All' is shown.
4. Press  again to delete all missed calls.

To exit press the  key.

## Programmable Keys

The phone has eight programmable keys and all except the bottom right can have up to two numbers or functions stored. The second number or function stored on each key is accessible by pressing the bottom right hand key on the phone (Shift key). The most common use of the programmable keys is to store a number that is dialed regularly.

To Program a Key:

1. Press and hold the programmable key you want to program for three seconds then release it. The key illuminates continuously and then the screen will show: 'Program key: key x' OK?
2. Press 
3. The screen then shows 'Normal = xxx' in the second row
4. If it does not show 'Normal =' in the second row press the  key until it does.
5. Press 
6. Press  until the feature you want to use is shown. (Choose 'Selected dialling' to store a number.)
7. Press 
8. Press  until 'Settings =' is shown
9. Press 
10. Press  until 'Mode?: xxx' is shown
11. Press  until 'Mode?: 123' is shown
12. Use the number pad on the phone to type the number you wish to store.
13. Once the number is correct press 
14. Press  until 'Save & exit?' is shown.

(If you do not want to save what you have programmed press the  until 'Exit (no save)?' is shown)

15. Press 
16. Press  to exit.
  - To program a key to use the shifted setting, at step 3 press the  until 'Shifted =' is shown on the screen and then proceed as above.

**To ring a number stored on a programmable key simply press it and lift the handset to dial.**

## Ringer and Volume Settings

The phone allows the user to program various melodies and volume settings.

To change volume settings:

1. Press 
2. Press  until '+User?' is shown
3. Press 
4. Press  until '+Audio' is shown
5. Press 
6. Press  until 'Volumes?' is shown
7. Press 
8. Press  to select 'Loudspeaker' 'Ringer' or 'Handset'
9. Press 
10. Press  to increase or decrease the volume.
11. Once set press 
12. Press  until 'Save & exit' is shown
13. Press 

To change the melody of the ring:

1. Press 
2. Press  until '+User?' is shown
3. Press 
4. Press  until '+Audio' is shown
5. Press 
6. Press  until 'Settings?' is shown
7. Press 

The Ringer can be set as 'Pattern' or one of the melodies available. If 'Pattern' is selected then the ringing sound can be changed.

1. Press  until 'Pattern melody =' is shown
2. Press 
3. Press  to scroll through the options.
4. Once the desired setting is chosen press 
5. Press  until 'Save & exit' is shown.
6. Press 
7. Press  to exit.