

| User Types | | Services and Products | | | | | | | |
|--|------------------------------------|-----------------------|-------------|--------|----------------------------|----------------------|--------------------|-----------------------------|---|
| Relationship with UEA | User Role | IT Account Creation | Campus Card | E-Mail | Filestore Quota | printing / photocopy | Network (Wireless) | Library borrowing | E-Resource access |
| UEA employees | Staff | Yes | Yes | 2GB | 10GB | Yes | Yes | 20 items | Yes (except Sportspark & Nursery & BMRC & ADAPT = walk in access only) |
| Casual Staff | | | | | | | | | |
| Sportspark | | | | | | | | | |
| BMRC | | | | | | | | | |
| ADAPT | | | | | | | | | |
| Nursery | | | | | | | | | |
| Official Honoraries (listed in University Calendar) | | | | | | | | | |
| Reciprocal Agreements: NHS (Honoraries) | | | | | | | | | |
| INTO staff | | | | | | | | | |
| UUEAS | | | | | | | | | |
| Medical Centre | Student - UG | Yes | Yes | 500MB | 5GB | Yes | Yes | 10 items (15 in final year) | Yes |
| UEA Students UG | | | | | | | | | |
| LAD students (London Academy of Diplomacy) | | | | | | | | | |
| Student Helper (UG) | Student - PGT | Yes | Yes | 500MB | 10GB | Yes | Yes | 15 items | Yes |
| UEA Students PGT | | | | | | | | | |
| LAD students (London Academy of Diplomacy) | | | | | | | | | |
| Student Helper (PGT) | Student - PGR | Yes | Yes | 2GB | 50GB | Yes | Yes | 20 items | Yes |
| UEA Students PGR | | | | | | | | | |
| Student Helper (PGR) | Student - INTO | Yes | Yes | 500MB | 5GB (UEA London & LAD 1GB) | Yes | Yes | 10 items | Yes |
| INTO Norwich students | | | | | | | | | |
| INTO UEA London students | | | | | | | | | |
| LAD students (London Academy of Diplomacy) - PGT | | | | | | | | | |
| RAC students (CCN & EC) | Student - RAC | Yes | Yes | No | No | No | No | 10 items (15 in final year) | Yes |
| RAC staff | | | | | | | | | |
| Reciprocal Agreements: NHS | Visitor - Associate (RAC Staff) | Yes | Yes | No | No | No | No | 20 items | Yes |
| Visiting Academics that require Blackboard access only | | | | | | | | | |
| Sconul Access scheme | Visitor - External Blackboard Only | Yes | No | No | No | No | No | No | No |
| External Library members | | | | | | | | | |
| Reciprocal Agreements: UCS | | | | | | | | | |
| | Visitor - External | No | Yes | No | No | No | No | 5 items | No |

| | | | | | | | | | |
|---|---------------------------------------|--|--|--|------|--|-----|--|--|
| Reciprocal Agreements: Norwich University of the Arts | Borrower | | | | | | | | |
| External Library access only visitors | Visitor - Access Only | No | Yes | No | No | No | No | No | No |
| On-site contractors | | | | | | | | | |
| Barclays Bank Staff | | | | | | | | | |
| Waterstones Staff | | | | | | | | | |
| Commercial Agreement : WeatherQuest | Visitor - Associate (other red) | Yes | Yes (Except Conference Visitors) | 2GB | 10GB | Yes (except Conference Visitors) | Yes | 20 items (except NHS = 10 items & NBI = 5 items & Conference visitors = 0) | Yes (Except NHS Visitors & WeatherQuest = Walk in Access Only No Access for: Reciprocal Agreement NHS & NBI & Conference Visitors) |
| Reciprocal Agreements: NHS | | | | | | | | | |
| Reciprocal Agreements: NHS (Visitors) | | | | | | | | | |
| Norwich BioScience Institutes (NBI) | | | | | | | | | |
| Visiting Academics / Professionals | | | | | | | | | |
| Academic support staff at non UEA Departments usually based on campus | | | | | | | | | |
| Conference Visitors / Summer Schools / Short Courses / NILE Students | | | | | | | | | |
| Commercial Agreement: SYS Consulting | | | | | | | | | |
| Walk in access to E-Resources | Visitor (Basic Account Only) | Yes | No | No | No | No | No | No | No |
| James Platt Centre students | Visitor (Resident) | No | Yes | No | No | No | No | No | No |
| Halls of Residence (Accommodation Office). | | | | | | | | | |
| 3rd party suppliers | Generic Accounts | Help Desk create generic email address Nominated by UEA Staff with authorisation from IR | No | Access as agreed in written contract or maintenance agreement | 10GB | No | No | No | No |