



01 May 2019

Dear 

Freedom of Information Act 2000– Information request (ref: FOI_19-123)

We have now considered your request of 16 April 2019 for information relating to UEA owned student accommodation and energy bills.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_19-123)

1) In what proportion of your university owned accommodations/properties that you let out to students do the tenants pay the energy bill direct to their supplier, and which proportion pay the bill direct to the university or university accommodation services.

No (0%) tenants living in University owned accommodation pay energy bills direct to the supplier, as this cost is included in the overall rental charge.

2) Do you allow tenants who pay the energy bill direct to their supplier to switch their supplier/tariff, and do you allow tenants who pay the bill to the university or the university accommodation services to switch their tariff/supplier?

Not applicable – see response to question 1 above. Energy bills are included within the cost of rent.

3) For tenants who pay the university/university accommodation services directly for energy, which energy tariff are they on and how much is the cost of this tariff? (if the answer is that the tariffs/suppliers vary, could you let us know a list of suppliers and tariffs and how many properties are on each of these, or if this isn't possible, can you let us know the most common tariff).

Not applicable. Please see response to question 2 above.

4) How often does the university routinely switch energy suppliers/tariff on the properties where students pay direct to the university/accommodation services?

Not applicable. Please see response to question 2 above.

5) How much do students pay for gas and electricity? If this varies, can you tell us how much students pay for this on average in each of the following: 4 bedroom property, a 5 bedroom property and a 6 bed property?

Not applicable. Please see response to question 2 above.