

[REDACTED]

16 December 2019

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_19-381)**

We have now considered your request of 26 November 2019 for information relating to student mental health and careers counselling.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald  
Information Compliance Assistant  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_19-381)

1) Please tell how many appointments were made in the last two university years (2017-18, 2018-19) by students for

a) mental health counselling (not a group setting)

Our response is in the table below:

<i>Academic Year</i>	<i>No. of appointments</i>
2018-19	8,056
2017-18	4,332

b) university career guidance appointments (not a group setting)

Our response is in the table below:

<i>Academic Year</i>	<i>No. of appointments</i>
2018-19	5,036
2017-18	4,540

2) In addition, please tell me how much was spent in both years in total on the salaries of mental health counsellors and the salaries of career guidance counsellors (e.g. £300,000 on mental health counsellor salaries, £460,000 on career guidance counsellors) and

Our response is in the table below:

<i>Academic Year</i>	<i>Salaries of mental health counsellors (Total)</i>	<i>Salaries of careers guidance counsellors (Total)</i>
2018-19	£351,974.00	£429,876.00
2017-18	£272,846.00	£416,318.00

3) the number of full-time equivalent counsellors in both specialities employed (e.g. 10 FTA mental health counsellors and 40 FTA career guidance counsellors).

Our response is in the table below:

<i>Academic Year</i>	<i>No. of mental health counsellors</i>	<i>No. of careers guidance counsellors</i>
2018-19	7.42 FTE	8.6 FTE
2017-18	6.16 FTE	9.2 FTE