

[REDACTED]

09 December 2019

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_19-373)

We have now considered your request of 19 November 2019 for information relating to students who took a break from their studies due to mental health, and the number of students accessing counselling services from 2008-09 to 2018-09.

Our response is on page 2 of this letter, together with a copy of your request, and in the accompanying document, FOI_19-373 Appendix A

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold some of the information relevant to question 4 of your request. Further information is on page 2 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_19-373)

Across the University, what was the number of students, broken down for each academic year between 2008-9 and 2018-19, who intermitted for specifically mental health issues?

Please see our response to previous related requested, our ref: FOI_19-269¹

Of these students who intermitted, how many each year returned to the University to resume their studies one year after intermitting?

Please see our response to the previous related request provided for question 1.

Of these students who intermitted, how many each year never returned to the University to resume their studies?

Please see our response to the previous related request provided for question 1

Please could you also provide me with the number of students, broken down for each academic year between 2008- 9 and 2018- 19, who have accessed counselling services provided by the university. If possible, please provide a breakdown of the types of issue the students are seeking help for.

Our response is in the accompanying document FOI_19-373 Appendix A.

[Information not held - s.1(1)(a), Freedom of Information Act]

The counselling service statistics retained for academic years 2008-09 to 2010-11 do not include the breakdown of reasons why students may have used University counselling services.

¹ https://portal.uea.ac.uk/documents/6207125/28863133/190909_Response+letter_FOI_19-269+Redacted.pdf