

[REDACTED]

06 November 2019

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_19-339)

We have now considered your request of 19 October 2019 for information relating to student accommodation delays.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_19-339)

I am writing to you under the Freedom of Information Act 2000 to request the following information:

1) Did the university have accommodation that was still not ready for students at the start of the autumn term (2019-20)? If so, how many rooms were unfinished and how many students did this affect?

No.

2) If possible, please can you set out what action (if any) was taken to help students affected by the delays – for example were they compensated? If so, by how much?

Not applicable. Please see response to question one.

3) Please can you also answer the above questions for the start of 2018-19 and 2017-18?

I would prefer to receive the information electronically.

Please see our response to question one and two above.