

[REDACTED]

12 September 2019

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_19-275)

We have now considered your request of 23 August 2019 for the following information:

‘Please can I have answers to the following questions about your university:

1) How many current or former students have signed agreements containing confidentiality or non-disclosure clauses after making a complaint or bringing a grievance in each of the past four academic years: 2018-2019, 2017-2018, 2016-2017, 2015-2016?

2) Of the above, in each of the past four academic years outlined, how many of these current or former students received a payout?

3) Related to question 2, how much money in total has the university paid out to current or former students who have signed agreements containing confidentiality or non-disclosure clauses after making a complaint/grievance in each of the past four academic years: 2018-2019, 2017-2018, 2016-2017, 2015-2016?

4) If possible, please can you broadly categorise the reasons why students have signed such agreements broken down in the past four academic years outlined e.g. quality of course or teaching, sexual harassment claim, discrimination (i.e. reasonable adjustments for disability, racism etc) If there are fewer than four people in each year and there is a concern for data protection, then please provide an overview for the four years as a whole, or discard question 4 entirely from your overall response.’

Our response is as follows:

Zero. There have been no students, current or former, that have signed agreements containing confidentiality or non-disclosure clauses after making a complaint in the past four academic years. Therefore our answer to questions 2, 3 and 4 are not applicable.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK

Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia