

[REDACTED]

03 September 2019

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_19-268)

We have now considered your request of 16 August 2019 for information relating to reports of racism and racial harassment received within Norwich Medical School.

Our response is on pages 2-3 of this letter, together with a copy of your request, and within accompanying document FOI_19-268 Appendix A.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relevant to question two and question four of your request. Further information is on page two of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_19-268)

1. Please indicate whether your medical school collects data on complaints from your students about racism and racial harassment (yes or no)

Yes.

2. Please state the number of complaints about racism or racial harassment your medical school has received from its student body in each of the following years:

2019/20

2018/19

2017/18

2016/17

2015/16

2014/15

2013/14

2012/13

2011/12

2010/11

Zero. There have been no formal complaints received for academic years 2010-11 to 2018-19.

[Information not held - s.1(1)(a), Freedom of Information Act]

The academic year has not as yet commenced for 2019-20, therefore no data is held for this year.

3. Please state whether your medical school has a published protocol for dealing with these complaints (yes or no). If yes, please supply a copy of this protocol.

Yes. The 'Speaking Up and Speaking Out' Policy is held within the accompanying document FOI_19-268 Appendix A.

4. Please state whether the agreement between your medical school and its placement providers contains details about how complaints are handled (yes or no). Please provide a copy of these agreements.

[Information not held - s.1(1)(a), Freedom of Information Act]

The University does not hold agreements with each placement provider, but with Health Education England. The policy provided in Appendix A outlines how complaints are processed.

5. Please state whether the ultimate responsibility for handling complaints from students that occur while they on placements rests with:

a) the placement provider, or

b) the medical school.

Both a) and b). The Norwich Medical School works together with our placement providers in cases of complaints by students and/or clinicians.