

[REDACTED]

16 August 2019

Dear [REDACTED]

Freedom of Information Act 2000– Information request (ref: FOI_19-231)

We have now considered your request of 22 July 2019 for information relating to the number of students who had their eduroam access suspended in 2018-19.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_19-231)

How many students at your university had their eduroam internet access suspended (either temporarily or permanently) in the 2018/19 academic year?

None.

Can I have a breakdown of the reason for the suspensions please?

Not applicable – see response to question 1 above.

If there were any suspensions for illegally downloading films/tv series, can I have a list of the films/tv series that were downloaded please?

Not applicable – see response to question 1 above..