

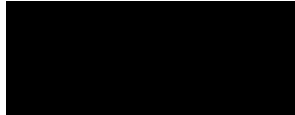


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24 July 2019

Dear

Freedom of Information Act 2000– Information request (ref: FOI_19-175)

We have now considered your request of 25 June 2019 for the following information:

‘Could you please tell me: The number of times security have been called to each university-operated halls of residence for noise complaints in the 2018-2019 academic year (or most recently available)’

Our response is as follows. Please note that these figures represent incidents recorded in our Security incident reporting system as ‘Misbehaviour/nuisance/noise’ and therefore may include incidents where noise was not the primary concern.

<i>Name of residence</i>	<i>Number of calls</i>
Barton House	1
Britten House	1
Browne House	3
Central building Barton/Hickling	1
Colman House	5
Constable Terrace	3
Crome Court	3
Hickling House	2
Kett House	0
Nelson Court	2
Norfolk Terrace	5
Orwell Close	1
Paston House	0
Suffolk Terrace	5
Suffolk Walk	1

<i>Name of residence</i>	<i>Number of calls</i>
University Village – Courtyard A	0
University Village – Courtyard B	1
University Village – Ash	0
University Village – Beech	0
University Village – Elm	0
University Village -- Hawthorne	0
University Village – Larch	0
University Village – Oak	0
University Village – Pine	0
University Village - Willow	0
University Village – Yew	0
Village Close	0
Victory House	3
Wolfson Close	0
Total	37

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Compliance Manager
University of East Anglia