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14 June 2019

Dear 

Freedom of Information Act 2000– Information request (ref: FOI_19-152)

We have now considered your request of 31 May 2019 for the following information:

‘How many students engaged with your university counselling or mental health services in each of the last five years?’

Our response is as follows:

<i>Academic Year</i>	<i>Counselling</i>	<i>Mental health services</i>	<i>Total number of students</i>
2017-18	968	650	1,618
2016-17	Please see FOI 18-130 ¹		
2015-16			
2014-15			
2013-14			

Please note the figures provided reflect the number of individual students who requested an appointment for both services, inclusive of those who attended a requested appointment.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government’s Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

¹ https://portal.uea.ac.uk/documents/6207125/25276094/180719_Response+letter_FOI_18-130_Redacted

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia