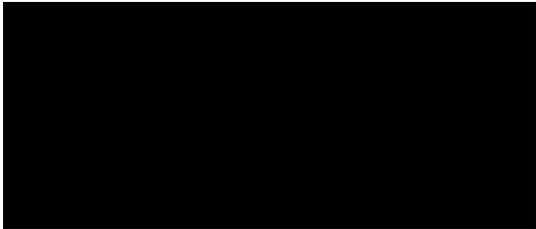


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30 May 2019

Dear 

Freedom of Information Act 2000– Information request (ref: FOI_19-140)

We have now considered your request of 15 May 2019 for the following information:

‘During the 2017/18 academic year how many students, broken down by gender (using categories as recorded in your service records), presented for mental health and wellbeing support (including counselling) to your university counselling or wellbeing service’

Our response is in the table below.

<i>Total no. of students</i>	<i>Male</i>	<i>Female</i>	<i>Not recorded</i>
3,118	924	2,133	61

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold gender information on 61 individuals seen by our mental health and wellbeing support services in 2017-18, as this information was not recorded at the time of the appointment.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government’s Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia