



University of East Anglia

Information Compliance (ITCS)

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[REDACTED]

12 February 2019

Dear [REDACTED]

Freedom of Information Act 2000– Information request (ref: FOI_19-015)

We have now considered your request of 15 January 2019, clarified on 28 January, for information relating to students accessing support services in relation to hate crimes.

Our response is on pages 2-3 of this letter, together with a copy of your request.

On this occasion it is not possible to provide some of all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that with regard to information recorded by our Student Support Services, the University does not hold information on any 'hate crime' other than that based on racial discrimination. Further information is on page 2 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 Request (FOI_19-015)

I am carrying out a research project looking into hate crimes students have experienced on and around university campuses across the nation.

The definition of a hate crime is: Crimes committed against someone because of their disability, transgender-identity, race, religion or belief, or sexual orientation and should be reported to the police. (<https://www.gov.uk/report-hate-crime>)

Would you be able to provide a list of how many times your students have approached the university through means like 'Student Services' over the last 3 years regarding an incident of hate crime.

[Clarified on 28 January to include incidents reported to Security Services at UEA]

As confirmed in our earlier email exchange, we have included both the University's Student Support Services (SSS) and Security Services in our searches, as both are likely to have received reports of this type of incident.

Security Services have been approached 17 times in the last three years (2015-2018) in relation to incidents categorised as 'Racial/Hate Crime' within their incident reporting system.

With regard to racial abuse and/or a racist incidents only, we can advise that in the same period, SSS has been approached eight times.

[Information not held - s.1(1)(a), Freedom of Information Act]

We do not hold the number of times SSS have been approached regarding other forms of hate crimes. Incidents are categorised in the SSS system in a way that does not account for the definitions of hate crime that you cite. Whilst each incident file may contain details that might indicate it could be a hate crime, this determination has neither been made nor recorded by the University.

We are also looking to find out the type of hate crime that has been recorded and the details in which the incident happened? (E.g. disability/ racial and student halls or private accommodation?). When providing this information please note, if you have more than one campus, which campus the incident occurred on and the time and date of the incident.

As noted above, we can only provide a response to this question in relation to the 'Racial/Hate Crime' incidents reported to Security Services, and the 'racial abuse and/or a racist incidents' reported to SSS.

<i>Date of incident</i>	<i>Type of incident</i>	<i>Location of incident (where known)</i>	<i>Reported to Police</i>
February 2015	Racial abuse	Park on campus	Yes
April 2015	Racial abuse	Online (at UEA)	No
April 2015	Racial incident/abuse	Phone call (at UEA)	No
July 2015	Sexual orientation	Road on campus	No
September 2015	Sexual orientation	Park on campus	No
October 2015	Racial incident/abuse	University Library	No
January 2016	Racial incident/abuse	Unknown	No
March 2016	Unknown	Phone call (at UEA)	No

<i>Date of incident</i>	<i>Type of incident</i>	<i>Location of incident (where known)</i>	<i>Reported to Police</i>
August 2016	Racial abuse	Eaton Park (Norwich)	No
October 2016	Racial abuse	Eaton Park (Norwich)	Yes
October 2016	Racial abuse	Residence on campus	No
September 2017	Racial incident/abuse	Online (at UEA)	No
October 2017	Sexual orientation	Park on campus	No
October 2017	Sexual orientation	Park on campus	No
October 2017	Racial abuse	Road on campus	No
October 2017	Racial abuse	UEA Playing fields	Yes
December 2017	Racial abuse	Bluebell Road (Norwich)	No
January 2018	Racial abuse	Road on campus	No
May 2018	Sexual orientation	Residence (at UEA)	No
May 2018	Racial incident/abuse	Online (at UEA)	No
June 2018	Sexual orientation	Online (at UEA)	No
July 2018	Racial incident/abuse	Student's home town	No
September 2018	Racial abuse/graffiti	Fencing on campus	No
September 2018	Racial incident/abuse	UEA Playing Fields	No
November 2018	Racial incident/abuse	Off-campus (Norwich)	Yes

Please may you also give a list of how many occasions police have been contacted by the university to respond to a report of a hate crime and details of the incident that was reported.

Four incidents of 'Racial/Hate Crime' have been reported to the police in the last three years (2015-2018). Details for these incidents are presented in the table above.