

[REDACTED]

28 August 2019

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_19-266)**

We have now considered your request of 15 August 2019 for information relating to library fines collected and total amount of fines unpaid.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government's Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald  
Information Compliance Assistant  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_19-266)

1. *For the academic year 2018/19, how much did the university collect in library fines?*
2. *For the academic year 2017/18, how much did the university collect in library fines?*

Our response is in the table below:

<i>Academic Year</i>	<i>Total amount collected</i>
2018-19	£45,963.16
2017-18	£55,437.54

3. *How much does the University currently have in unpaid library fines?*

£5,440.43.