



University of East Anglia

Information Compliance (ITCS)

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12 August 2019

Dear 

**Freedom of Information Act 2000– Information request (ref: FOI\_19-232)**

We have now considered your request of 22 July 2019 and clarification email of 30 July 2019 for the following information:

*‘I was wondering if you could perhaps provide me the information to find out the amount of library fines collected if possible please for the three most academic years.’*

*Clarified on 30 July 2019:*

*‘Student library fines please’*

Our response is in the table below. We have read your request to ask for ‘the three most [recent] academic years’.

<i>Academic Year</i>	<i>Total Fine Amount</i>
2018-19 <sup>1</sup>	£39,207.51
2017-18	£50,610.82
2016-17	£65,842.69

Please note the above figures include Library fines collected both in the Library itself and those referred to internal debt collection.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. In line with section 5.3 of the UK Government’s Freedom of Information Act Code of Practice, we are not obliged to accept internal reviews after this date.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

<sup>1</sup> Figures are for year to date of request

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Compliance Manager  
University of East Anglia