



University of East Anglia

Information Compliance (ITCS)

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10 May 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-087)

We have now considered your request of 13 April 2018 for information relating to car parking charges and enforcement at UEA.

Our response is on page 2 of this letter, together with a copy of your request.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relating to elements of the first question of your request. Further information is on page 2 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_18-087)

Please can you provide a copy of the current contract and details for your external parking enforcement provider.

[Information not held - s.1(1)(a), Freedom of Information Act]

UEA does not have a contract with an external parking enforcement provider. Such services are procured by way of a 'form of permission'.

The details of our provider are as follows:

Norfolk Parking Enforcement Ltd

Registered Office:

The Studio, St. Nicholas Close

Elstree, Hertfordshire

WD6 3EW

Tel: 0844 848 2572

Email: office@parkingprotection.co.uk

Local office:

PO Box 244

Wymondham, Norfolk

NR18 8BZ

Can you confirm how many parking charge notices have been issued for each of the three previous years to date.

Our response is within the table below:

Year	Number of notices ¹
2015 ²	19
2016	1116
2017	1737
2018 (to date)	499

Can you confirm if UEA receives any financial incentive for the issue of parking charges and if so what is the value of this incentive for the periods above

Yes, and we can confirm that UEA receives 50% of the initial £35.00 fee levied.

Does the UEA bear a cost for the parking enforcement and confirm the cost thereof for the periods above

Yes, and the cost for the past three years to date is £40,000.00.

¹ These figures represent parking charge notices issued and includes any that were subsequently cancelled or voided upon appeal.

² Please note that notices were only issued commencing in November 2015.