

STUDENT EXPERIENCE COMMITTEE



There will be a meeting of the Student Experience Committee at 2.00pm on 7 February 2018 in Committee Room 2, the Council House

Michele Pavey
Learning & Teaching Manager
31 January 2018

AGENDA

1. BUSINESS OF THE AGENDA

Items in Section A are for discussion and action by the Committee. Items in Section B contain routine recommendations that will be deemed to have been approved at the meeting unless members of the Committee ask for them to be discussed. Items in Section C are for information only. Any member of the Committee may ask for an item from Section B or Section C to be moved to Section A by contacting the Secretary before 5pm on 5 February 2018. Reserved items appear in Section D.

These Items can be found on the Committee's Blackboard site.

- Go to the UEA Portal site (<https://portal.uea.ac.uk/>) and log in
- Click on the Learn tab
- Then find the Student Experience Committee Blackboard site listed under My Organisations and look at the Meeting Papers folder for the relevant meeting.

The Committee papers can also be found online
<https://www.uea.ac.uk/committeeoffice/ueacombds/sec>

2. MINUTES

To confirm
the minutes of the meeting held on 23 November 2017 (attached)

3. MATTERS ARISING

4. STATEMENTS BY THE CHAIR

SECTION A: ITEMS FOR DISCUSSION AND ACTION

A1. UPDATE ON THE INTERNATIONAL STUDENT EXPERIENCE

To consider
an update on the international student experience. SEC17D025 (Divider A)

SEC17A003

A2. UPDATE FROM THE CHANGING THE CULTURE IMPLEMENTATION GROUP

To receive
an oral update from the Head of Student Services.

A3. DO SOMETHING DIFFERENT FESTIVAL 2018

To receive
an update on plans for DSD 2018. SEC17D026 (Divider B)

A4. STUDENT REPRESENTATION CODE OF PRACTICE:

To consider
a reflective report from the Student Union and a report from the SSF Senior Faculty Manager on the operation of the Student Representation CoP. SEC17D027 (Divider C) – no report for this item.

A5. CLOSING THE LOOP: RESPONSES TO THE RECOMMENDATION IN THE STUDENT UNIONS' 2017 STUDENT EXPERIENCE REPORT

To consider
a report on the University's response to recommendations in the 2017 SU Student Experience Report. SEC17D028 (Divider D)

*A6. NON- ACADEMIC STUDENT SURVEY 2017: RESPONSES FROM HEADS OF DIVISION

To consider
confidential responses on behalf of the Director of Human Resources to the outcomes of the 2017 Non-Academic Student Survey. SEC17D029 (Divider E)

*A7. REPORT FROM THE LIBRARY

To consider
a confidential report from the Library Director and to feedback on points raised in the report and action plan. SEC17D030 (Divider F)

A8. STUDENT SUPPORT SERVICE

To receive
an update on the Student Support Service Plan of Work 2017-18. SEC17D031 (Divider G)

SECTION B: ITEMS WHICH CONTAIN RECOMMENDATIONS BUT WHERE NO DEBATE IS ANTICIPATED

Please look under 1. Business of the Agenda for details of how to view these documents.
No items have been received

SECTION C: ITEMS FOR REPORT

Please look under 1. Business of the Agenda for details of how to view these documents.
No items have been received
