



University of East Anglia

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11 September 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-196)

We have now considered your request of 14 August 2018 for information relating to UEA mobile and fixed line telephony.

Please find our response in the attached document, Appendix A_FOI_18-196.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information on what amount of the total spend on mobile telephony is related to mobile device usages charges, including line rental. The annual expenditure with Vodafone consists of all charges, including mobile devices and associated line rental. UEA does not record a breakdown of how this spend is proportioned between hardware and line rental.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely,

Dave Palmer
Information Compliance Manager
University of East Anglia