



University of East Anglia

Information Compliance (ITCS)

The Library  
University of East Anglia  
Norwich Research Park  
Norwich NR4 7TJ  
United Kingdom

Email: [foi@uea.ac.uk](mailto:foi@uea.ac.uk)  
Tel: +44 (0) 1603 593 523  
Fax: +44 (0) 1603 591 010  
Web: <http://www.uea.ac.uk>

28 August 2018

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_18-192)**

We have now considered your request of 10 August 2018 for the following information:

*'If you have been the subject of a 'software license review' or software audit*

- *In 2015-2018*
- *by Oracle, SAP, IBM or Microsoft*

*Did they use any of:*

- *EY (Ernst & Young)*
- *KPMG,*
- *Deloitte or*
- *PriceWaterhouseCoopers*

*to carry out such review or audit and if so which?'*

Our response is as follows:

Our Oracle fte licence is internally reviewed annually and was reviewed in each of the noted years. A wider internal review of our Oracle licence was undertaken in 2016.

We have not been subject to an external audit with regards to Oracle, SAP, or Microsoft. IBM undertook an audit between November 2014 and March 2015, using Deloitte.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely,

Dave Palmer  
Information Compliance Manager  
University of East Anglia