



University of East Anglia

Information Compliance (ITCS)

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[REDACTED]

21 August 2018

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_18-186)**

We have now considered your request of 08 August 2018 for information relating to the filtering and blocking of websites at UEA.

Our response is on page 2 of this letter, together with a copy of your request.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relevant to question 2 of your request. Further information is on page 2 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Compliance Manager  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_18-186)

*We would like to know, in relation to your publicly accessible Internet networks, or Internet networks for your clients:*

*1. The categories of content blocked or filtered, e.g.:*

*(a) Security or Malware*

*(b) Content types, eg adult, alcohol etc*

UEA does not block or filter content based on categories.

*2. Statistics relating to the requests blocked or filtered, eg how many site requests filtered or blocked per category*

***[Information not held - s.1(1)(a), Freedom of Information Act]***

See response to question 1 above.

*3. Monitoring requirements you have for users, eg if you record or may record their Internet usage*

UEA does not monitor nor record internet usage of either staff or students.