



University of East Anglia

Information Compliance (ITCS)

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[REDACTED]

29 May 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-116)

We have now considered your request of 22 May 2018 for information relating to library fines at UEA over the last 3 years.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_18-116)

- How much money has the university received in library fines in the last three academic years? (ideally, including 2017/18 so far)

[As per your request, this is defined as funds directly received by the Library and excludes any outstanding fine amounts passed to our Finance department for collection]

Our response is within the table below:

Academic Year	Amount received by Library
2014/15	£49,270.29
2015/16	£44,799.67
2016/17	£41,487.12
2017/18 ¹	£24,305.88

- How many library fines have been issued in total in the last three academic years?

There have been 202,667 fines issued in the period 2014/15 to 2016/17.

- How much money is currently outstanding in unpaid library fines?

Fines outstanding on within our Library Management Systems as at 1st May 2018 total £6,122.15. This does not include any invoiced library fines which might be with our Finance department for collection.

- What are the five longest overdue book returns currently - how long have they been outstanding, and what are the books?

Our response is within the table below:

Title	Due Date	Days Outstanding
Dyslexia :a complete guide for parents	18/04/18	34
Diseases of the ear, nose and throat.	23/04/18	29
Principles of international investment law	24/04/18	28
Learning theories : an educational perspective	24/04/18	28
Human rights and revolutions	26/04/18	26

¹ As of 23 May 2018