



University of East Anglia

Information Services Directorate

The Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

Email: foi@uea.ac.uk
Tel: +44 (0) 1603 592 431
Fax: +44 (0) 1603 591 010
Web: <http://www.uea.ac.uk>

09 March 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-035)

We have now considered your request of 09 February 2018 for the following information:

'Firstly, when the fee cap for undergraduate students was raised to £9250 for the academic year 2017-2018 did your institution raise fees for continuing students on any courses?

That is, did your institution raise fees for any students who had started their course prior to the academic year in which the fee cap was raised to £9250.

Secondly, during the academic years 2016 - 2017 and 2015 - 2016 how were undergraduate students notified that fees may rise when they started their course?

I would like to receive a copy of the primary source of information for students at your institution over these two years on how fees for their course were set, and how they could rise. For example, a fee policy document, your terms and conditions etc.

To clarify the scope of this request, I would like view the fee arrangements and how any potential rise was outlined for undergraduate students at the start of these two years.'

Our response is as follows:

In answer to your first question, our institution capped rates at £9000 for Home students who commenced their undergraduate studies prior to 1st August 2018. We did raise fees for continuing International undergraduate students at 2% between 2016-17 and 2017-18.

Appendix A, which follows this letter, contains all our website statements on fee increases. Appendix B, also following this letter, contains the notifications on fee increases that are provided to students with offers from the University. These are however our current statements, rather than those issued in 2015/16 or 2016/17.

We no longer hold final the published versions of the text for those academic years but can confirm that there have only been minor amendments to the text in the intervening years, therefore the text would not have been fundamentally different in tone or content for previous entrants.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia

<https://www.uea.ac.uk/about/legalstatements/finance-and-fees/fee-increases>

Some fees are regulated (Home/EU undergraduate fees and PGCE fees). These are regulated by the UK Government and will change in line with advice from them.

Tuition fees for unregulated students and courses will increase annually for a number of factors.

The increase will not necessarily match the published rate of inflation due to their being a number of other factors that impact on the University's costs.

The fee rates listed are for the most recently published year of entry.

Fees for continuing students (i.e. those on courses of greater than one year in length) will normally increase annually. This increase will not exceed 4% or the % increase of the UK Government regulated fee whichever is higher.

If students choose to defer entry then the initial tuition fee will be that which applies to their actual first year of registration and you should note that this may be more than 4% higher than for the original year of entry.

<https://portal.uea.ac.uk/planningoffice/tuition-fees>

Notice on Annual Fee Increases

Please note that tuition fees increase annually for all students (Home/EU undergraduate fees, whose rates are regulated by the UK government, will be amended in line with any alteration advised by the UK government). The fee rates listed above are for the most recently published year of entry only. The fee increase will be limited to 4% or the % increase of the UK Government regulated Home fee.

Why Do Fees Increase Annually?

The fees rise each year to allow for a combination of factors, and the rise will not necessarily be the same as the rate of inflation. This is because inflation is just one of many factors considered when setting the UEA's annual fee policy.

<https://www.uea.ac.uk/study/undergraduate/finance/fees-loans-grants>

Notice on Annual Fee Increases

Please note that tuition fees increase annually for all students (UK/EU undergraduate fees, whose rates are regulated by the UK government, will be amended in line with any alteration advised by the UK government). The fee increase will be limited to 4% or the % increase of the UK Government regulated fee

<https://portal.uea.ac.uk/documents/6207125/7154540/Fees+Table+2018-19+-+Home+v5.pdf/83a97085-e003-45c4-882e-1faad108447f>

PLEASE NOTE: Fees for continuing students will normally increase annually. The fee increase will be limited to 4% or the % increase of the UK Government regulated fee.

<https://portal.uea.ac.uk/documents/6207125/7154540/Fees+Table+2018-19+-+Overseas+v6-1.pdf/869dace0-fc79-bcce-0aea-5cc0ceb2bc78>

PLEASE NOTE: Fees for continuing students will normally increase annually. The fee increase will be limited to 4% or the % increase of the UK Government regulated fee.

Current fee wording in our offer emails:

Home:

The fee for 2018/19 is £9,250.

Tuition fees are reviewed annually and subject to increase. Your fee is regulated by the UK government and will be changed in line with advice from them. Fees for continuing students (i.e. those on courses of greater than one year in length) will normally increase annually. This increase will not exceed 4% or the % increase of the UK Government regulated fee whichever is higher.

The fee increase is based on the fee for the year that you register. For details of our course fees please [view here](#).

If you are applying for 2018/19 entry this offer is made to you on the basis that you are entitled to 'home fees' status under the relevant legislation on the first day of the course of study, which we treat as being 1 September 2018, and on the facts we have about you. UEA's terms and conditions mean that your entitlement to home fees status will be retained for the whole of your course of study.

If you have any questions about your entitlement to home fees status on the relevant date please contact admissions@uea.ac.uk.

If for any reason you were not entitled to home fees status on the first day of the course of study, you would be able to withdraw your application on or before 1 September 2018 without penalty.

For further information about additional costs for your course please [view here](#).

EU:

The fee for 2018/19 is £9,250.

Tuition fees are reviewed annually and subject to increase. Fees for continuing students (i.e. those on courses of greater than one year in length) will normally increase annually. This increase will not exceed 4% or the % increase of the UK Government regulated fee whichever is higher.

The fee increase is based on the fee for the year that you register. For details of our course fees please [view here](#).

For further information about additional costs for your course please [view here](#).

The University has guaranteed that any student commencing a course in 2018/19 with EU fees status will be charged the same fees as a UK student for the duration of their course. This guarantee is reviewed regularly and we cannot guarantee that it will be in place for future years of entry. Therefore, should you choose to defer your entry date you should be aware that this may alter the rate of fees that you will be charged.

If you have any questions about your fees status on the relevant date please contact admissions@uea.ac.uk.

We recommend that you visit [Student Finance England](#) for the latest news on financing your course.

International:

[Visit our website](#) for the details of your course fees.

Tuition fees are reviewed annually and subject to increase. You should assume that for each subsequent year of your course an annual fee increase will be applied, which will not exceed 4%.

If you are applying for 2018/19 entry this offer is made to you on the basis that you are entitled to 'overseas fees' status on the first day of the course of study, which we treat as being 1 September 2018, based on the facts we have about you. UEA's terms and conditions mean that your fees status will be retained for the whole of your course of study.

If you have any questions about your entitlement to overseas fees status on the relevant date please contact admissions@uea.ac.uk.

For further information about any additional costs for your course please [view here](#).