



University of East Anglia

Information Compliance (ITCS)

The Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

Email: foi@uea.ac.uk
Tel: +44 (0) 1603 593523
Fax: +44 (0) 1603 591 010
Web: <http://www.uea.ac.uk>

21 August 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-184)

We have now considered your request of 08 August 2018 for information relating to IT/Computing service spending.

Our response is on page 2 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_184)

1. How much money was spent per academic year on IT/Computing staff development for each of the last three academic years

Our response is within the table below:

<i>Year</i>	<i>Expenditure</i>
2015/16	£87,824
2016/17	£63,424
2017/18	£41,956

2. What is the total budget allocated to your IT/Computing service for staff development for each of the last three academic years

Our response is within the table below:

<i>Year</i>	<i>Expenditure</i>
2015/16	£40,502
2016/17	£56,003
2017/18	£38,877

3. Around what time of the calendar year is the majority of money spent on staff development in your IT/Computing service

Most expenditure occurs in the period between May and August annually.

4. How many people went on external development courses (i.e. those that delivered by an external organisation or consultant) per year for each of the last three academic years for your IT/Computing service only.

Our response is within the table below:

<i>Year</i>	<i>Attendees</i>
2015/16	67
2016/17	75
2017/18	30

5. How many people went on a professional certification course in your IT/Computing service for each of the last three academic years

Our response is within the table below:

<i>Year</i>	<i>Attendees</i>
-------------	------------------

2015/16	50
2016/17	28
2017/18	23

6. What the least expensive course was and what the most expensive course was for per year for each of the last three academic years in your IT/Computing service

Our response is within the table below:

Year	Least Expensive Course
2015/16	Red Hat Linux for experienced administrators
2016/17	MS Project Intro and Advanced
2017/18	Bogmar representation eLearning with certification
	<i>Most Expensive Course</i>
2015/16	Liferay Dev1, Dev 2 and Styling onsite training
2016/17	SANS SEC505: Security Windows and Powerball Automation, GIAC Certified Windows Security Administrator
2017/18	SEC542 Web Application Penetration Testing and Ethical Hacking

7. What is the the average cost of an external course staff have been on per year for each for each of the last three academic years in your IT/Computing service

Our response is within the table below:

Year	Average cost
2015/16	£3,998
2016/17	£1,441
2017/18	£2,098

8. What are the most popular types of staff development courses i.e. attendance by subject area for each of the last three academic years in your IT/Computing service

Our response is within the table below:

Year	Course
2015/16	ITIL Foundation / Red Hat Linux 7 Admin / Liferay Development / SQL Server 2004 Admin
2016/17	ITIL Foundation Awareness / GPFS Training
2017/18	Bogmar Training / Apple OSX Training

9. What was the most popular certification course attended per year over the last three academic years in your IT/Computing service

Our response is within the table below:

<i>Year</i>	<i>Course</i>
2015/16	ITIL Foundation
2016/17	SQL Server 2006 Admin
2017/18	Apple OSX Core Essentials

10. Which external organisations you use for delivering training to your IT/Computing service

We utilise the following firms:

- Escal Institute of Advance Technologies
- Jarrold Training
- Oxford Computing Group
- QA