



University of East Anglia

Information Services Directorate

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[REDACTED]

19 January 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-006)

We have now considered your request of 06 January 2018 for the following information:

'In your 2018 prospectus you write:

'Ranked as the best student accommodation in the UK twice by the Whatuni Student Choice Awards.'

As you know the Advertising Standards Authority requires that you hold evidence of any marketing claims you make.

I can see from the Whatuni website that you won this accolade in 2012.

Do you hold evidence that you won the award in another year? If so please can you provide me with, or direct me to evidence of that second award.'

Our response is as follows.

UEA was ranked first for accommodation in the Whatuni Student Choice awards in both 2009 and 2012. Whatuni did not provide certificates or written confirmation of the awards and the website page for the 2009 awards is no longer live, but we can provide evidence of this award from a website archive. Screenshots of the 2009 and 2012 webpages are provided on page 3 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

2009 screenshot

Whatuni

- Home
- Review your uni
- Open days
- Calendar 2009
- Advanced search

Enter subject keywords and/or Enter uni name Go

[Browse subject list](#)

Whatuni Student Choice Awards 2009 results

Welcome to the results for the Whatuni Student Awards 2009. These awards are given to the Universities that have been rated the highest for each category by the students themselves, reviewing here on Whatuni.

To write a review and have your say for 2010 [click here](#)

The winning top tens for 2009

Overall Rating	Student Union	Clubs and Societies	Accommodation
1. University Of St Andrews	1. University Of East Anglia	1. University Of St Andrews	1. University Of East Anglia
2. University Of East Anglia	2. Loughborough University	2. Durham University	2. University Of St Andrews
3. Loughborough University	3. University Of Leeds	3. University Of Cambridge	3. Swansea University
4. Swansea University	4. University Of Sheffield	4. University Of Exeter	4. Loughborough University
5. University Of Leeds	5. Cardiff University	5. Oxford University	5. Cardiff University
6. University Of Surrey	6. Swansea University	6. Swansea University	6. Durham University
7. University Of Exeter	7. University Of Hull	7. University Of Leeds	7. De Montfort University
8. Edinburgh Napier University	8. Teesside University	8. University Of Stirling	8. University Of Stirling
9. University Of Sheffield	9. City College London	9. University Of Warwick	9. University Of Cambridge
10. University Of Aston	10. University Of Guelph	10. University Of Aberdeen	10. University Of Winchester

Uni Facilities	Course and Lecturers	Eye Candy	City Life
1. Oxford University	1. University Of St Andrews	1. Swansea University	1. City College London
2. Teesside University	2. Durham University	2. Loughborough University	2. University Of London
3. Edinburgh Napier University	3. Dundee University	3. University Of East Anglia	3. University Of Edinburgh
4. Loughborough University	4. Buckinghamshire New University	4. University Of Leeds	4. University Of Exeter
5. Swansea University	5. University Of Dundee	5. Newcastle University	5. Northumbria University
6. University Of Cambridge	6. University Of Cambridge	6. University Of Essex	6. University Of Wolverhampton
7. University Of East Anglia	7. University Of Stirling	7. University Of Bolton	7. Institute Of Health Sciences
8. University Of Surrey	8. University Of East Anglia	8. Leeds Metropolitan University	8. University Of Derby
9. University Of Bradford	9. University Of Essex	9. University Of Plymouth	9. University Of Lincoln
10. University Of Aberdeen	10. Loughborough University	10. University Of Gloucestershire	10. University Of Northampton

2012 Screenshot

Whatuni

Degrees Please enter subject or uni

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Uni reviews / Whatuni Student Awards 2012

Whatuni Student Choice Awards 2012

YEAR: 2012 CATEGORY: Accommodation

Rank	Last Year	Institution	Request Info	Get Prospectus
1 st	N/A	University of East Anglia UEA	<input type="button" value="REQUEST INFO"/>	<input type="button" value="GET PROSPECTUS"/>
2 nd	N/A	University of Surrey	<input type="button" value="REQUEST INFO"/>	<input type="button" value="GET PROSPECTUS"/>
3 rd	N/A	Swansea University	<input type="button" value="REQUEST INFO"/>	<input type="button" value="GET PROSPECTUS"/>

ANNOUNCEMENTS: A wide range of full-time & part-time undergraduate courses available at UWL. Apply by 15th Jan or click for more information