

[REDACTED]

10 January 2019

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-292)

We have now considered your request of 07 December 2018 for information relating to student Mental Health Services.

Our response is on page 3 of this letter, together with a copy of your request.

On this occasion it is not possible to provide all of the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold any of the information requested in question 2 for ‘..a breakdown on how money is allocated for Mental Health Services’. The budgets provided for mental health support are all to cover payroll costs. There isn’t a defined allocation for non-payroll costs, as these budgets are within the core operational budget which covers the whole Student Support Service.

We can confirm that it is not possible to provide some of the data relating to the number of Full time Equivalent staff allocated to Student Support Services for academic years 2013-14. During this time staff were paid either on a sessional basis or within a substantive contract and hours worked were not specifically on full time/part time basis.

We also confirm that the University does not hold any information relevant to question 4. The University does not record the waiting times in relation to Mental Health Services and therefore cannot provide an average waiting time.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 40 working days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Kirsty McDonald
Information Compliance Assistant
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_18-292)

1. How many support service staff have been employed with a mental health remit (e.g. counselling, wellbeing) in each of the last 5 academic years. If a breakdown is not available for mental health staff, please provide a total for the closest possible category.

Our response is within the table below.

Academic Year	Number of Full Time Equivalent staff (Including volunteers)
2013-14	[Information Not Held – s.1(1)(a) Freedom of Information Act]
2014-15	5.2
2015-16	3.4
2016-17	5.0
2017-18	7.0

2. Budget for mental health support for each of the last 5 academic years, and where possible a breakdown on how that money is allocated, e.g. staff, marketing, equipment etc.

Our response is within the table below.

Academic Year	Counselling Service budget	Mental health support budget	Total budget	Breakdown of budget spending
2013-14	£245,510	£111,999	£357,509	[Information not held, s.1(1)(a), Freedom of Information Act]
2014-15	£252,934	£105,798	£358,732	
2015-16	£253,542	£107,759	£361,301	
2016-17	£233,356	£134,724	£368,080	
2017-18	£295,150	£154,852	£450,002	

3. Number of students seeking mental health support in each of the last 5 academic years.

Our response is within the table below.

Academic Year	No. of students attending Groups/Workshops	No. of Individual Student Interactions	Total
2013-14	0	536	536
2014-15	73	1,237	1,310
2015-16	4	1,080	1,084
2016-17	85	1,399	1,484
2017-18	168	1,429	1,597

4. Average waiting time for mental health support in each of the last 5 academic years.

[Information not held] Section 1(1)(a) Freedom of Information Act 2000.

The University does not record waiting times for students using mental health support.

5. Any internal reports or reviews relating to mental health provision over the last 5 years.'

Our response is within the documentation on our website below.

<https://portal.uea.ac.uk/documents/6207125/6680306/UEA+Mental+Health+and+Wellbeing+Strategy+2017-2022+260717FV.pdf/>

<https://portal.uea.ac.uk/documents/6207125/6680306/UEA+Mental+Health+and+Wellbeing+Policy+for+Students+April+2017.pdf/>

<https://www.uea.ac.uk/documents/2506781/2686685/Health+and+Wellbeing+Policy/63eb6f6d-7159-471c-bcef-c2673bc5a661>