



University of East Anglia

Information Compliance (ITCS)

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24 August 2018

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_18-182)**

We have now considered your request of 06 August 2018 for the following information:

*‘the number of times the university has been contacted by students who seek support or advice for gambling in 2017-18 , 2016-17 , 2015-16, 2014-15,2013-14 (with an annual breakdown and gender breakdown of the pupil)’*

Our response is as follows:

The Wellbeing Advisers within the Student Support Service are there to help offer support and advice/guidance to any student who feels they have a problem with gambling. They may either be supported directly by one of the Wellbeing Team, or referred to external sources of support and help. The following table shows the numbers and gender of students broken down by academic year.

2013-14	2014-15	2015-16	2016-17	2017-18
Information not held	None	None	1 female 1 male	1 male

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Compliance Manager  
University of East Anglia