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[REDACTED]

07 June 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-114)

We have now considered your request of 20 May 2018, as clarified on 21 & 22 May and 04 June, for information relating to admissions to UEA and counselling services offered by UEA.

Our response is on pages 2-3 of this letter, together with a copy of your request.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information on the number of staff employed by Counselling Services in 2013/14. This information was not maintained for this year as the department transitioned from a manual to automated recording of data.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_18-114)

[Information request - 1]

The total number of students enrolled at the university in the current 2017-2018 academic year, including all undergraduate and postgraduate students.

As of April 2018, 17,051 students were enrolled at UEA.

[Information request - 2]

The total amount of funds spent on student support services, such as counselling or student well-being teams each year for the past 11 years. From 2007 to the current academic year of 2017-18

[Clarified on 21 & 22 May to limit to funds budgeted solely on counselling services]

Our response is within the table below:

Year	Amount	Year	Amount
2007/08	£208,837	2013/14	£245,510
2008/09	£227,246	2014/15	£252,934
2009/10	£233,214	2015/16	£253,542
2010/11	£236,965	2016/17	£233,356
2011/12	£241,964	2017/18	£295,150
2012/13	£242,017		

[Information request – 3]

The number of staff members and their titled position, employed as part of student support services such as counselling or student well-being teams, each year over the last 11 years. From 2007 to the current academic year of 2017-18

[Clarified on 22 May to limit scope to staff employed within counselling services and on 04 June to limit request to numbers of staff only]

Our response is within the table below. Please note that figures include permanent, sessional and trainee staff.

Year	Number of Staff	Year	Number of Staff
2007/08	11	2013/14	[Not held, s.1(1), FOIA]
2008/09	11	2014/15	24
2009/10	9	2015/16	20
2010/11	9	2016/17	29
2011/12	12	2017/18	20
2012/13	11		

[Information request – 4]

The total number of students that have used student support service, each year over the last 11 years. From 2007 to the current academic year of 2017-18.

[Clarified on 22 May to limit scope to students using counselling services]

Our response is within the table below:

Year	Number of Students	Year	Number of Students
2007/08	575	2013/14	841
2008/09	654	2014/15	968
2009/10	682	2015/16	758
2010/11	636	2016/17	726
2011/12	694	2017/18 ¹	316
2012/13	736		

¹ Figures held and presented are as of 28/03/18