



University of East Anglia

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[REDACTED]

26 April 2018

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_18-078)

We have now considered your request of 27 March 2018 as clarified on 28 March and 18 April 2018 for the following information:

“Could you please provide information for each year from 2012 to 2018 for the following:

[Clarified on 28 March to accept data by academic year]

- 1. Number of staff assigned to assist students with mental health issues or working within mental health in pastoral care departments – please break down numbers of staff by job type eg therapist/counsellor*
- 2. Details of the number and nature of university services to help students with mental health issues ie counselling, psychologist, therapists, peer support*
- 3. Budgets for providing mental health support for students*
- 4. Numbers of students seeking support for mental health issues - how many students were still waiting to get treatment for mental health issues at year end and how many accessed treatment during the year*
- 6. How long on average a student had to wait before they were able to access help*
- 7. Please supply the following demographic information for students seeking help - I have no interest in identifying individuals but would like the total number of students within each category if it is not too small to examine potential trends:*

[Clarified on 18 April to request data for each category by individual academic year]

A. Gender – male, female, other, trans

B. Age [Clarified on 18 April to request data by age range in 2 year increments]

C. Year of study ie first year, second year

D. Course type ie undergrad, masters, PhD

E. Was the student from a state school?

F. Socio-economic background”

As per your request our response is within the attached Excel spreadsheet entitled FOI_18-078 Appendix A.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relating to elements of questions 2, 4 and question 6 of your request. In all such cases, the information is simply not recorded by the relevant unit within UEA. We have clearly indicated where we do not hold the requested information within the attached Appendix.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia