



University of East Anglia

Information Services Directorate

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01 December 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-285)

We have now considered your request of 16 November 2017 as clarified on 29 November for the following information:

I would be interested to understand the gross money paid to RANDSTED [sic] in relation to their 'Note taker' service in particular:

- 1. Is there a total contract value?*
- 2. Is the money paid per hour of note taking?*
- 3. If per hour, what is the gross money paid to RANDSTED [sic]?*
- 4. Are RANDSTED [sic] in receipt/bidding for other contracts at the University?*
- 5. If so, what are they?*

[Clarified on 29 November to limit data to current and last fiscal year and to add the following question:

6. I am also assuming at the time of the contract award there would have been a gross value over a specific time range; these details would also be very useful.]

Our response is below:

1. No – there is no contract between UEA and RANDSTAD as services are ordered on an as required basis.
2. Yes.
3. The total amount paid to RANDSTAD during the requested period (fiscal year 16/17) is £367.00 inclusive of VAT.
4. No.
5. Not applicable – see response to question 4 above.
6. Not applicable – see response to question 1 above.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing

your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia