



University of East Anglia

Information Services Directorate

The Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

Email: foi@uea.ac.uk
Tel: +44 (0) 1603 593 523
Fax: +44 (0) 1603 591 010
Web: <http://www.uea.ac.uk>

[REDACTED]

26 September 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-218)

We have now considered your request of 29 August 2017 for information relating to cyber security incidents at UEA from January 2016 to date.

Our response is on page 2 of this letter, together with a copy of your request. We have yet to receive a response to our requests of 31 August and 12 September for clarification of your request and therefore our response is based upon our initial understanding of your request.

On this occasion, it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relevant to question 2 of your request. Further information is on page 2 of this letter

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website: https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-218)

I am requesting the following information under the Freedom of Information Act 2000:

1. The number of cyber security incidents that have affected your institution between January 2016 and the date for which the latest data is available. If possible, specify the type of cyber security incident (ransomware, data breach or others)

The information that is held by the University is contained with our response to a prior Freedom of Information Act request, which is available on our website here:

https://portal.uea.ac.uk/documents/6207125/15933802/170612_Response+letter_FOI_17-123_Redacted.pdf/

Please note that the figure for the number of 2016/17 phishing attacks provided in the above response should be updated from 612 to 620 and a further 2 incidents in 2017 should be added to the numbers provided in the misuse log.

2. The total amount of money spent by your institution to deal with any cyber security incident between January 2016 and the date for which the latest data is available.

[Information not held - s.1(1)(a), Freedom of Information Act]

UEA does not record, nor hold any information that links expenditure to any particular incident or all incidents.