



University of East Anglia

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[REDACTED]

17 August 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-186)

We have now considered your request of 26 July 2017 for information relating to the printer and MFD contracts that UEA holds.

Our response is on page 2 of this letter, together with a copy of your request.

Please note that for desktop printers we have only included information for those devices managed by central University services. Individual members of staff may also purchase their own desktop printers but we hold no central record of these.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-186)

1. Number of Printers currently within the organization.

Approximately 137 MFDs and 733 desktop printers.

2. Who are the main printer supplier(s).

Please see our response to a prior request, [FOI 17-046](#), here:

https://portal.uea.ac.uk/documents/6207125/15933802/170321_Response+letter_FOI_17-046.pdf/

3. Who are the main supplier(s) of print consumables (Toner, spares, etc).

The majority of consumables have been sourced from Banner or XMA

4. Does the organization have a support contract(s) for Printers.

No.

5. What is the length of the printer support contract.

Not applicable – see response to question 4 above.

6. What are the start and end dates for the print support contract(s).

Not applicable – see response to question 4 above.

7. What is the approximate spend on printers and consumables during the last year.

The approximate expenditure on printers and consumables during 2016/17 is £76,793.04.

8. What is the number of MFD's or Photocopiers within the Organization.

Please see our response to a prior request, [FOI 17-046](#), here:

https://portal.uea.ac.uk/documents/6207125/15933802/170321_Response+letter_FOI_17-046.pdf/

9. Who are the main MFD / Copier manufacturers and suppliers

See response to question 8 above.

10. What is the length of the MFD contract(s)

See response to question 8 above.

11. What are the start and end dates on the MFD contracts(s)

See response to question 8 above.

12. Approximate spend on MFD's and consumables during the last full year.

The Approximate expenditure on MFDs and consumables during 2016/17 is £409,189.47.

13. Does your organization have a managed print contract

No.

14. What are the start and end dates for this contract.

Not applicable – see response to question 13 above.

15. Which procurement route or framework was used to procure this service

Not applicable – see response to question 13 above.

16. Who in your organization is in charge of the procurement of the printing and any managed print contracts.

Robert Dumolo
Head of Procurement
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17. Who in your organization is in charge of the IT strategy of the printing and any managed print contracts

Mark Jones
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