



University of East Anglia

Information Services Directorate

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[REDACTED]

15 August 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-200)

We have now considered your request of 10 August 2017 for information relating to use of IT research providers at UEA.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-200)

What IT Research providers are you using for your IT Services department, Academic Staff and Students?

UEA is a member of UCISA which provides IT research output to members. Among UCISA's aims is 'to identify best practice and to spread its use through the promotion of development and research.' <https://www.ucisa.ac.uk/about>

Do you have a subscription with Gartner?

No.

How much do you pay annually for this subscription?

Not applicable – see response to question 2.

When does this subscription end?

Not applicable – see response to question 2.

Who makes the decision to acquire, is it Library or IT Services?

IT Services.

Who can I contact to speak about providing technology based research?

Iain Reeman
Acting ITCS Director
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